



**COUNTY OF SAN LUIS OBISPO
BOARD OF SUPERVISORS
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Social Services	(2) MEETING DATE 4/23/2019	(3) CONTACT/PHONE Trish Avery Caldwell (805) 788-2601	
(4) SUBJECT Request to amend four service contracts (Clerk's File), with Family Care Network, Inc. (FCNI), for 1) CalWORKs Housing Support Program, 2) Child Welfare Services Bringing Families Home, 3) Independent Living Program/Extended Foster Care, and 4) Emergency Shelter services for Fiscal Year 2018-19. All Districts.			
(5) RECOMMENDED ACTION It is recommended that the Board approve, and direct the Chairperson to sign, the Amendment 1 to reallocate previously approved contract funds with Family Care Network, Inc. (FCNI), for 1) CalWORKs Housing Support Program, 2) Child Welfare Services Bringing Families Home, 3) independent Living Program/Extended Foster Care, and 4) Emergency Shelter services for FY 2018-19.			
(6) FUNDING SOURCE(S) Federal, State, County, DSS Realignment, and Reinvestment Fund	(7) CURRENT YEAR FINANCIAL IMPACT CalWORKs HSP \$1,701,981 CWS BFH \$ 680,577 ILP/EFC \$ 380,594 Emergency Shelter \$1,330,960	(8) ANNUAL FINANCIAL IMPACT CalWORKs HSP \$1,701,981 CWS BFH \$ 680,577 ILP/EFC \$ 380,594 Emergency Shelter \$1,330,960	(9) BUDGETED? yes
(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. _____) <input type="checkbox"/> Board Business (Time Est. _____)			
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A			
(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) n/a		(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: <input type="checkbox"/> 4/5th's Vote Required <input checked="" type="checkbox"/> N/A	
(14) LOCATION MAP N/A	(15) BUSINESS IMPACT STATEMENT? No	(16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date <u>8/22/17; 6/19/18; 7/17/18; 8/7/18</u>	
(17) ADMINISTRATIVE OFFICE REVIEW Lisa M. Howe			
(18) SUPERVISOR DISTRICT(S) All Districts			



COUNTY OF SAN LUIS OBISPO

TO: Board of Supervisors

FROM: Social Services/Devin Drake
(805) 781-1825

DATE: 4/23/2019

SUBJECT: Request to amend four service contracts (Clerk's File), with Family Care Network, Inc. (FCNI), for 1) CalWORKs Housing Support Program, 2) Child Welfare Services Bringing Families Home, 3) Independent Living Program/Extended Foster Care, and 4) Emergency Shelter services for Fiscal Year 2018-19. All Districts.

RECOMMENDATION

It is recommended that the Board approve, and direct the Chairperson to sign, the Amendment One (1) to reallocate previously approved contract funds with Family Care Network, Inc. (FCNI), for 1) CalWORKs Housing Support Program, 2) Child Welfare Services Bringing Families Home, 3) independent Living Program/Extended Foster Care, and 4) Emergency Shelter services for FY 2018-19.

DISCUSSION

FCNI is a private, nonprofit local foster family agency (FFA) that began providing services in 1987 with the purpose of creating family-based treatment programs as an alternative to group home or institutional care for children and youth. The agency's mission is "to enhance the well-being of children and families in partnership with our community" and serves approximately 1,600 children, youth and families annually.¹ The agency provides extensive foster care services and currently operates twenty-one (21) distinctive programs within five (5) service divisions:

1. Behavioral Health
2. Community-linked
3. Education and Support
4. Family Support
5. Housing and Support

The County currently has four (4) contracts with FCNI to provide necessary services that support healthy family development and stability and for which an amendment is being requested.

¹ [2016-17 FCNI Annual Report](#)

California Work Opportunity and Responsibility for Kids (CalWORKs) Housing Support Program (HSP)

On August 07, 2018, by Agenda Item No. 32, your Board approved the existing CalWORKs HSP service Agreement which became effective July 1, 2018.

The County CalWORKs HSP focuses primarily on family stabilization by assisting families with housing acquisition and retention through case management services and short-term rental subsidies. Once a family is identified, DSS staff works with the family to complete a Housing Barrier Assessment (HBA). The HBA identifies specific barriers like credit history, criminal history, and landlord-tenant issues. Based on the specific barriers, a case manager is assigned to work with a family and provide services that will help the family create a credible profile based on improved behaviors and expectations. Services for the County CalWORKs HSP focus on three (3) subpopulations:

1. CalWORKs families that include at least one mandatory or voluntary Welfare-to-Work (WTW) participant. These families are eligible to CalWORKs WTW supportive services including subsidized employment, child care and transportation assistance.
2. CalWORKs families that include an eligible child(ren), but the parent(s) is ineligible to CalWORKs and WTW supportive services. These families are ineligible for CalWORKs WTW supportive services.
3. CalWORKs families with eligible children, but the parent(s) is ineligible to CalWORKs and WTW supportive services due to being disabled. The parent(s) is receiving either Supplemental Security Income (SSI) or Social Security Disability Income (SSDI) or needs assistance applying for or appealing for these benefits. These families are ineligible to the CalWORKs WTW supportive services.

Specific to this contract, FCNI provides housing support services including housing identification, landlord engagement, case management, rental and move-in assistance, and housing retention assistance including rental subsidies and financial assistance. Services focus on helping families improve the quality of life for CalWORKs parents and their children.

Since inception in 2014, approximately three hundred eighty-two (382) CalWORKs families have secured permanent housing under the HSP contract. The County CalWORKs HSP falls under the FCNI Family Support service division.

CalWORKs HSP Amendment One (1)

FCNI notified the County in March 2019, that the approved budget for CalWORKs HSP which included an increase in staffing, did not adequately fund the direct administration, building and vehicle costs associated with the increased staffing. Therefore, to correct the previously approved line-item budget for CalWORKs HSP services, FCNI is asking to move budget allocations amongst already established budget line-items in excess of fifteen percent (15%) which is the allowable contract limit. This amendment will update the previously approved line-item budget and result in no increase to the total cost of services.

Child Welfare Services (CWS) Bringing Families Home (BFH)

On August 22, 2017, by Agenda Item No. 9, your Board approved the existing FCNI CWS BFH service Agreement which became effective July 1, 2017.

The Bringing Families Home (BFH) housing services focus on reuniting Child Welfare Services-involved families more quickly and reducing the time and costs associated with children in foster care (FC). CWS-involved families must meet one of the BFH definitions of "homeless" as defined in Welfare and Institution (W&I) Code section 16523(d) in the following order of priority:

1. Be receiving Family Reunification services and be either homeless or experiencing a housing crisis and for whom stable housing is the only barrier to successfully reunifying with their child.
2. Be in Family Maintenance and be experiencing a housing crisis that could result in out of home placement for the child.
3. Be in Family Reunification and homeless or experiencing a housing crisis and have requirements in addition to finding stable housing that must be met before being able to successfully reunify with their child.

Specific to this contract, FCNI provides CWS homeless housing services that include housing identification, landlord engagement, case management, rental and move-in assistance, and housing retention assistance including rental subsidies and financial assistance. Services focus on reuniting families more quickly, therefore reducing the financial and emotional costs associated with children in foster care.

Since inception in 2017, approximately fifty-four (54) CWS families have secured permanent housing under the BFH contract. The County CWS BFH housing services are modeled after the CalWORKs HSP contract and falls under the FCNI Family Support service division.

CWS BFH Amendment One (1)

FCNI notified the County in March 2019, that the approved budget for CWS BFH for staffing, housing, building and vehicle costs for the BFH program were higher than anticipated in FY 2018-19. Therefore, to correct the previously approved line-item budget for CWS BFH services, FCNI is asking to move budget allocations amongst already established budget line-items in excess of fifteen percent (15%) which is the allowable contract limit. This amendment will update the previously approved line-item budget and result in no increase to the total cost of services.

Independent Living Program/Extended Foster Care (ILP/EFC) Program

On July 17, 2018, by Agenda Item No. 22, your Board approved the existing FCNI ILP/EFC service Agreement which became effective July 1, 2018.

The ILP/EFC services focus on helping foster care youth succeed as they enter adulthood and independence. These are mandated programs with services focused in four (4) key areas: 1) employment, 2) life skills, 3) education and vocational training, and 4) permanency. Employment services are designed to meet the special individual needs of foster youth and offer access to subsidized employment, career resource centers, and an employment specialist dedicated to guiding and supporting each youth in employment related decisions. The Life Skills component includes teaching about budgeting, smart shopping, finding and keeping housing, and various health services. While gaining important life skills knowledge, ILP staffs work with youth to outline education and vocational training opportunities available to them. Educational services include comprehensive assessment testing, creating an individual education plan, availability to an academic counselor, and one-on-one guidance with vocational training programs.

Foster youth also received EFC program services aimed at identifying permanent adult relationships before exiting foster care, which supports the ILP “permanency” outcome above. Services complement Assembly Bill 12 (AB 12) which became effective January 2012 and emphasizes the importance of foster youth/young adults establishing supportive adult relationships beyond the age of 18 years. Research shows that youth connected to a positive and supportive adult upon leaving the foster care system are more likely to obtain stable housing, be employed and have life-long positive and supportive relationships. While AB 12 acknowledges the importance of positive adult/parental relationships for youth/young adults, the major impact of AB 12 [All County Letter (ACL)11-61] is extended foster care monetary benefits for eligible youth until they reach age 21. Receiving more benefits for a longer period enables youth/young adults to stabilize while learning how to manage work and/or school and domestic responsibilities like shopping, staying in housing, saving, and budgeting.

The ILP/EFC contract falls under the FCNI Education and Support division.

ILP/EFC Amendment One (1)

FCNI notified the County in March 2019, that the approved budget for ILP/EFC for transportation costs were higher than anticipated in FY 2018-19. Therefore, to correct the previously approved line-item budget for ILP/EFC services, FCNI is asking to move budget allocations amongst already established budget line-items in excess of fifteen percent (15%) which is the allowable contract limit. This amendment will update the previously approved line-item budget and result in no increase to the total cost of services.

Emergency Shelter

On June 19, 2018, by Agenda Item No. 38, your Board approved the existing Emergency Shelter and Wraparound Foster Care (WFC) service Agreement which became effective July 1, 2018. This amendment request is for the Emergency Shelter budget only.

Emergency shelter ensures ten (10) shelter beds with a certified or County-licensed family are available 24/7 to provide service to DSS children/youth who have been removed from their home due to abuse, neglect, child/youth disruptive behavior, or for other child safety reasons. Removing a child from a harmful environment can occur anytime and a safe placement must be available. Services provided while in shelter care are designed to develop and maintain positive, productive and healthy behaviors that focus on facilitating a successful transition to the biological family, or a more permanent placement with a resource family, or successful transition to independent living. FCNI is the only provider in the City of San Luis Obispo, South County, and Coastal areas for emergency shelter beds with a certified or County-licensed family to provide temporary care for foster children and youth. Children in the Northern area of the County are being served by Seneca who are providing emergency shelter for children that fall within their agency and the County’s goals.

Emergency Shelter Amendment One (1)

FCNI notified the County in March 2019, that the approved budget which separated costs into previously unused line-items, did not adequately appropriate funds where service expenses were higher than anticipated in FY 2018-19. Therefore, to correct the previously approved line-item budget for Emergency Shelter services, FCNI is asking to move budget allocations amongst already established budget line-items in excess of fifteen percent (15%) which is the allowable contract limit. This amendment will update the previously approved line-item budget and result in no increase to the total cost of services.

Approval of the CalWORKs HSP, CWS BFH, ILP/EFC, and Emergency Shelter Amendment One (1) for each of the four (4) service program contracts will ensure FCNI continues to provide services for the County in support of the outcomes of Assembly Bill 636 (AB 636), the Child Welfare System Improvement and Accountability Act (better known as the System Improvement Plan or SIP), which focuses on continuous improvement, interagency partnerships, community involvement and public reporting on outcomes. These services support the Department and County goal of ensuring all people in the community enjoy healthy, successful and productive lives, and have access to the basic-necessities.

OTHER AGENCY INVOLVEMENT/IMPACT

The four (4) individual amendments for CalWORKs HSP, CWS BFH, ILP/EFC, and Emergency Shelter were developed in partnership with the FCNI and County Counsel has reviewed and approved the contract as to legal form and effect.

FINANCIAL CONSIDERATIONS

Amendment One (1)

Per the County Contract, Exhibit B, Compensation and Billing, Budget Adjustments, section 4.c., "Subject to prior review, and approval of the Director or designee, line item shifts of up to fifteen percent (15%) are allowed, so long as the annual Contract total neither increases or decreases. Line item shifts meeting criterion shall not require a formal amendment. Line item shifts not meeting this criterion shall require a formal Contract amendment." The budget request for each of the four (4) service contracts from FCNI for line-item changes are in excess of the Department established limit of fifteen percent (15%), therefore a Contract amendment is required.

FY 2018-19 Approved Financial Considerations

The Amendment 1 for each approved contract will result in no additional funding and has no impact on the previously approved total compensation amount.

Agency/Program	Total Approved Budget FY 18-19	Amend One (1)	Total Amend Budget FY 18-19	Sharing Ratios			
				Federal	State	County	Other*
FCNI – CalWORKs HSP	\$1,701,981	\$0.00	\$1,701,981	80%	20%	00%	00%
FCNI – CWS BFH	\$ 680,577	\$0.00	\$ 680,577	00%	50%	00%	50%
FCNI – ILP/EFC	\$ 380,594	\$0.00	\$ 380,594	46%	00%	00%	54%
FCNI – Emergency Shelter	\$1,330,960	\$0.00	\$1,330,960	40%	03%	13%	44%

*DSS Realignment (ILP, BFH, Shelter), Reinvestment Fund (BFH), HASLO Vouchers (BFH)

RESULTS

Performance outcomes are for all four (4) programs for the period of July 1, 2018 through December 31, 2018. Some outcomes are not met as of December 31, 2019 and are pending the end of the contract year which is June 30, 2019.

CalWORKs Housing Support Program (HSP)

CalWORKs HSP Performance Outcome	FY 18-19 Result (as of December 31, 2018)
<p>a. FCNI shall secure permanent housing for at least seventy (70) families referred for HSP services.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Not Met A total of fifty-two (52) families have secured permanent housing in the first 6-months of the contract. It is anticipated the number of families securing permanent housing will be higher by the end of the contract year which is June 30, 2019.</p>
<p>b. FCNI shall provide housing case management services to at least two hundred (200) unhoused households.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Not Met A total of one hundred sixty-nine (169) households receiving HSP case management services in the first 6-months of the contract. It is anticipated the number of families securing permanent housing will be higher by the end of the contract year which is June 30, 2019.</p>
<p>c. FCNI shall provide after-care case management for up to one hundred twenty (120) households regardless of the year they were housed (i.e., those housed last year and/or current year).</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Not Met A total of one hundred (100) families have received after-care case management services in the first 6-months of the contract. It is anticipated the number of families securing permanent housing will be higher by the end of the contract year which is June 30, 2019.</p>

CWS Bringing Families Home (BFH)

CWS BFH Performance Outcomes	FY 18-19 Results (as of December 31, 2018)
<p>a. FCNI shall secure permanent housing for eighty-five percent (85%) of families referred for BFH services.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Not Met A total of forty-six (46) families were carried in from FY 2017-18, and in the current FY there have been a total of fifteen (15) new referrals resulting in sixty-one (61) families being served in the first 6-months of the contract. Of the families receiving BFH services, sixteen families, or twenty-six percent (26%), were housed. A total of nine (9) of fourteen (14) families discharged obtained other housing, resulting in a total of twenty-five families, or forty-one percent (41%) obtaining housing. The other five (5) discontinued due to various reasons, including one family who failed to reunify. It is anticipated the number of families securing permanent housing will be higher by the end of the contract year which is June 30, 2019.</p>

CWS BFH Performance Outcomes	FY 18-19 Results (as of December 31, 2018)
<p>b. FCNI shall provide case management for up to forty-five (45) households.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Exceeded</p> <p>A total of sixty-one (61), or one hundred percent (100%) of households, both housed and unhoused, received BFH case management supportive services in the first 6-months of the contract. It is anticipated the number of families securing permanent housing will be higher by the end of the contract year which is June 30, 2019.</p>

Independent Living Program (ILP)/Extended Foster Care (EFC)

ILP/EFC Performance Outcome	FY 18-19 Results (as of December 31, 2018)
<p>a. FCNI shall serve all eligible youth/young adults referred to the ILP/EFC programs and report those numbers as a percentage of those served and not served.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Met</p> <p>A total of one hundred sixty-five (165) of two hundred sixty-one (261), or sixty-three percent (63%) of all eligible ILP/EFC eligible youth/young adults received services in the first 6-months of the contract. All participation is voluntary. It is anticipated the number of ILP/EFC youth/young adults served will be higher by the end of the contract year which is June 30, 2019.</p>
<p>b. FCNI shall provide services that result in eighty percent (80%) of participants provided information about creating and following a budget, understanding responsible banking behavior, understanding credit use and debt, and how sales and income taxes are part of daily living. This will be demonstrated through attendance in Financial Literacy training classes or one on one case management.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Exceeded</p> <p>A total of one hundred sixty-five (165), or one hundred percent (100%), of ILP/EFC youth/young adults, received information about creating and following a budget, understanding responsible banking behavior, understanding credit use and debt, and how sales and income taxes are part of daily living in the first 6-months of the contract. It is anticipated the number of ILP/EFC youth/young adults served will be higher by the end of the contract year which is June 30, 2019.</p>
<p>c. FCNI shall provide services that result in eighty percent (80%) of participants being provided information about essential life skills such as locating and acquiring housing, living with roommates, being able to secure and maintain utilities, understanding basic meal preparation, and demonstrating the ability to perform basic home maintenance. This will be demonstrated through attendance in Life Skill training classes or one on one case management.</p>	<p>Measure Exceeded</p> <p>A total of one hundred sixty-five (165), or one hundred percent (100%), of ILP/EFC youth/young adults, received information about essential life skills such as locating and acquiring housing, living with roommates, being able to secure and maintain utilities, understanding basic meal preparation, and demonstrating the ability to perform basic home maintenance in the first 6-months of the contract. It is anticipated the number of ILP/EFC youth/young adults served will be higher by the end of the contract year which is June 30, 2019.</p>

ILP/EFC Performance Outcome	FY 18-19 Results (as of December 31, 2018)
(Measure remaining the same for FY 19-20)	
<p>d. FCNI shall provide services that result in eighty percent (80%) of participants being provided an opportunity to prepare a resume and complete a master job application to use when completing future applications.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Exceeded A total of one hundred sixty-five (165), or one hundred percent (100%), of ILP/EFC youth/young adults, were provided an opportunity to prepare a resume and complete a master job application to use when completing future applications in the first 6-months of the contract. It is anticipated the number of ILP/EFC youth/young adults served will be higher by the end of the contract year which is June 30, 2019.</p>
<p>e. FCNI shall provide services that result in eighty percent (80%) of participants being provided information as to job skills and career planning techniques, such as where to look for job leads, practicing interview skills, identifying and addressing barriers to employment, mapping out steps needed for an identified career path, and appropriate employment dress code and courteous coworker behaviors. This will be demonstrated through attendance in Job Skills and Career Planning classes/workshops or one on one case management.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Exceeded A total of one hundred sixty-five (165), or one hundred percent (100%), of ILP/EFC youth/young adults, were provided information as to job skills and career planning techniques, such as where to look for job leads, practicing interview skills, identifying and addressing barriers to employment, mapping out steps needed for an identified career path, and appropriate employment dress code and courteous coworker behaviors in the first 6-months of the contract. It is anticipated the number of ILP/EFC youth/young adults served will be higher by the end of the contract year which is June 30, 2019.</p>
<p>f. FCNI shall provide services that result in one hundred percent (100%) of ILP clients being provided educational coaching and will demonstrate that they can be successful in their educational career as demonstrated by ninety percent (90%) of participants who are eligible for a General Education Diploma (GED)/High School (HS) graduation will obtain/have their diploma or its equivalent.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Met/Not Met Exceeded: A total of one hundred sixty-five (165), or one hundred percent (100%), of ILP/EFC youth/young adults received educational coaching to pursue higher education goals in the first 6-months of the contract. All participation is voluntary.</p> <p>Not Met: A total of four (4) of five (5), or eighty percent (80%), of ILP/EFC youth/young adults eligible for their GED/HS graduation obtained it in the first 6-months of the contract.</p> <p>It is anticipated the number of ILP/EFC youth/young adults served will be higher by the end of the contract year which is June 30, 2019.</p>
<p>g. FCNI shall provide services that result in one hundred percent (100%) of ILP</p>	<p>Measure Not Met</p>

ILP/EFC Performance Outcome	FY 18-19 Results (as of December 31, 2018)
<p>participants being provided educational coaching and will demonstrate that they can be successful in their educational career as demonstrated by ninety percent (90%) of participants being encouraged to pursue higher education and provided information as to higher education goals, funding and services available to youth, and how to access educational supports.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>A total of one hundred sixty-two (162) of one hundred sixty-five (165), or ninety-eight percent (98%), of participants were encouraged to pursue higher education and provided information as to higher education goals, funding and services available to youth, and how to access educational supports in the first 6-months of the contract. All participation is voluntary. It is anticipated the number of ILP/EFC youth/young adults served will be higher by the end of the contract year which is June 30, 2019.</p>
<p>h. FCNI shall provide services that result in one hundred percent (100%) of ILP clients being provided educational coaching and will demonstrate that they can be successful in their educational career as demonstrated by the number of participants referred for college counseling and planning to a County selected provider.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Not Met</p> <p>A total of one hundred thirty-nine (139) of one hundred sixty-five (165), or eighty-four percent (84%), of ILP/EFC youth/young adults were provided educational coaching and referred for college counseling and planning to a County selected provider in the first 6-months of the contract. All participation is voluntary. It is anticipated the number of ILP/EFC youth/young adults served will be higher by the end of the contract year which is June 30, 2019.</p>
<p>i. FCNI shall provide services that result in eighty percent (80%) of participants having a mentoring relationship, including at least one permanent adult connection outside of their professional team who will be able to support them after services have ended. This will be measured through client communication with their ILP case manager.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure Exceeded</p> <p>A total of one hundred forty-five (145) of one hundred sixty-five (165), or eighty-eight percent (88%), of ILP.EFC youth/young adults had a mentoring relationship, including at least one permanent adult connection outside of their professional team who will be able to support them after services have ended in the first 6-months of the contract. It is anticipated the number of ILP/EFC youth/young adults served will be higher by the end of the contract year which is June 30, 2019.</p>
<p>j. FCNI shall provide services that result in eighty percent (80%) of participants being provided family planning and health services and be provided information about how to access those services.</p> <p>(Measure remaining the same for FY 19-20)</p>	<p>Measure No Met</p> <p>A total of one hundred twenty-four (124) of one hundred sixty-five (165), or seventy-five percent (75%), of ILP/EFC youth/young adults were provided family planning and health services and information about how to access those services in the first 6-months of the contract. It is anticipated the number of ILP/EFC youth/young adults served will be higher by the end of the contract year which is June 30, 2019.</p>

Emergency Shelter

Emergency Shelter Performance Measure	FY 18-19 Results (as of December 31, 2018)
a. FCNI will provide 3,285 shelter days with a utilization rate of fifty-five percent (55%) or 1,800 days filled. (Measure remaining the same for FY 19-20)	Measure Exceeded A total of 2,050 available shelter days were available with a fifty-nine percent (59%) utilization rate in the first 6-months of the contract. It is anticipated this number will be higher by the end of the contract which ends June 30, 2019.
b. FCNI will have no substantiated reports of abuse/neglect. (Measure remaining the same for FY 19-20)	Measure Met Provided services that resulted in no substantiated reports of abuse/neglect in the first 6-months of the contract.

ATTACHMENTS

- 1 Clerk's File Statement for FCNI CalWORKs HSP Amendment One (1)
- 2 Clerk's File Statement for FCNI CWS BFH Amendment One (1)
- 3 Clerk's File Statement for FCNI ILP/EFC Amendment One (1)
- 4 Clerk's File Statement for FCNI Emergency Shelter Amendment One (1)