

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Social Services	(2) MEETING DATE 7/26/2016	(3) CONTACT/PHONE Trish Avery Caldwell (805) 788-2601		
(4) SUBJECT Request to approve a FY 2016-17 new service contract (Clerk's File) for Services Affirming Family Empowerment (SAFE) Family Advocates with Community Action Partnership of San Luis Obispo County, Inc. (CAPSLO) in the amount of \$212,708. All Districts.				
(5) RECOMMENDED ACTION It is recommended that the Board approve, and direct the Chairperson to sign, a new service contract with Community Action Partnership of San Luis Obispo County, Inc. (CAPSLO) for Services Affirming Family Empowerment (SAFE) Family Advocates for Fiscal Year 2016-17 in the amount of \$212,708.				
(6) FUNDING SOURCE(S) Federal 62% Realignment 2011 38%	(7) CURRENT YEAR FINANCIAL IMPACT \$212,708	(8) ANNUAL FINANCIAL IMPACT \$212,708	(9) BUDGETED? Yes	
(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. ___) <input type="checkbox"/> Board Business (Time Est. ___)				
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A				
(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) 19001663			(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: <input type="checkbox"/> 4/5 Vote Required <input checked="" type="checkbox"/> N/A	
(14) LOCATION MAP N/A	(15) BUSINESS IMPACT STATEMENT? No	(16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date: <u>July 14, 2015</u>		
(17) ADMINISTRATIVE OFFICE REVIEW Morgan Torell				
(18) SUPERVISOR DISTRICT(S) All Districts				

County of San Luis Obispo



TO: Board of Supervisors

FROM: Social Services/Trish Avery Caldwell
(805) 788-2601

DATE: 7/26/2016

SUBJECT: Request to approve a FY 2016-17 new service contract (Clerk's File) for Services Affirming Family Empowerment (SAFE) Family Advocates with Community Action Partnership of San Luis Obispo County, Inc. (CAPSLO) in the amount of \$212,708. All Districts.

RECOMMENDATION

It is recommended that the Board approve, and direct the Chairperson to sign, a new service contract with Community Action Partnership of San Luis Obispo County, Inc. (CAPSLO) for Services Affirming Family Empowerment (SAFE) Family Advocates for Fiscal Year 2016-17 in the amount of \$212,708.

DISCUSSION

In a collaborative effort among the Departments of Social Services, Behavioral Health, Public Health and Probation, the SAFE System of Care (now known as SAFE) was established in 1992 as an initiative of the Children's Services Network (CSN). The mission of SAFE is, "working together in partnership with children and families to enhance independence, safety, and health at home, in school and in the community". Currently SAFE is operating in four (4) school districts: Atascadero Unified School District (AUSD), Paso Robles Joint Unified School District (PRJUSD), San Luis Coastal Unified School District (SLCUSD), and Lucia Mar Unified School District (LMUSD). Each operation is unique and provides services consistent with the mission and values of SAFE. In FY 2015-16 there were two (2) providers of SAFE family advocate services: Central Coast LINK (The LINK) and CAPSLO. The LINK handled SAFE services in the North Region of the County and CAPSLO handled SAFE services in the South Region of the County. However, in FY 2016-17 CAPSLO family advocate services will serve families countywide in collaboration with the four (4) identified school districts. This change coincides with the Request for Proposal (RFP# 1349) that closed on March 18, 2016 and increased funding awarded to CAPSLO based on the expansion to provide services throughout the county.

SAFE builds upon the concept of a three-tiered multi-agency integrated service delivery model that has been developed in the majority of counties throughout California. Services focus on incorporating community prevention activities, intervention and referral services, and intensive treatment services. The SAFE Community-Based Team (CBT) and the SAFE Intensive Services Team (IST) interact with local community-based organizations and services to support local prevention efforts at the grassroots level. The SAFE CBT is made up of *prevention* and *intervention* service providers such as County social services CalWORKs, Medi-Cal and CalFresh (i.e., food assistance) workers, employment specialists, family counselors, parent educators and family advocates. If a child or family needs to be linked to a community resource, transportation, translation, assessment, or help with life management skills a referral is made to the SAFE CBT. The team also provides extensive *Information and Referral* services, which often divert a family from any further involvement with "the system" of human services agencies.

The SAFE Intensive Services Team (IST) is made up of social workers, Drug & Alcohol and Mental Health therapists, Probation officers and other treatment-level practitioners. If a child or family has immediate and/or severe problems or is involved with two or more service agencies a referral is made to the SAFE IST. The SAFE IST provides services to support the family and avoid out of home placement for children and youth (whether foster care, group home placement,

hospitalization for mental illness or incarceration at the Juvenile Services Center). The SAFE Management Support Team (MST), consisting of mid-level managers from the participating agencies, focus on facilitating the functioning of SAFE staff teams by meeting monthly. The Committee developed the concept of a Site Coordinator which is utilized to assist in operation of SAFE and the daily supervision of on-site staff. Benefits to families served by SAFE include, but are not limited to, the following:

- Services based in their community and linked to the schools make access much easier and “user friendly” for families, who can receive multiple services and levels of service in one location.
- Services that are multi-disciplinary and case managed mean that family service plans are consolidated and simplified. Family members don't have to cover the same ground with different providers.
- There is less travel for both families and agency staff, which is a direct benefit to the individuals involved, the community and the environment through reductions in traffic, fuel emissions and consumption, and increases in saved time and efficiency.
- Any agency or group that serves families and youth is aware of the program and makes referrals to the local SAFE site in their area.

CAPSLO, a private nonprofit, began providing services in San Luis Obispo County in 1965 [then known as the Economic Opportunity Commission of San Luis Obispo County, Inc. (EOC)] and offers many services for low-income individuals and families. Services include child care, homeless case management, shelter and food, home energy services, adult day care for the elderly or disabled, emergency intervention services, and many other services focused on eliminating the causes of poverty. CAPSLO has been a primary partner in the South County SAFE since 1992 and continues to collaborate with partners like The LINK, school districts and County Departments including Social Services, Mental Health, Public Health and Probation. Services provided by the Family Advocates at the SAFE locations improve the quality of life for young parents and families and support the CAPSLO mission and vision of helping families achieve self-sufficiency through community-based programs. For more information about CAPSLO services you can visit their website at www.capslo.org.

Approval of this contract will allow CAPSLO to continue to employ SAFE Family Advocates that work directly with referred children and families throughout the county. Referrals come from teachers, school nurses, principals, counselors, and school staff who have direct contact with children and families. Families can also self-refer. The SAFE Family Advocates work with several thousand families each year (see the Results section of this letter) and provide services that help strengthen each family based on their unique needs. These services support the Department and County goal of ensuring all people in our community enjoy healthy, successful and productive lives, and have access to the basic necessities.

OTHER AGENCY INVOLVEMENT/IMPACT

This contract was developed in partnership with Office of Child Abuse (OCAP) and CAPSLO. County Counsel has reviewed and approved the contracts as to legal form and effect.

FINANCIAL CONSIDERATIONS

A major source of funding for SAFE services comes from the OCAP as grant funding to support healthy and thriving families. On February 5, 2016, the County issued a Request for Proposal (RFP# 1349) in compliance with federal, state, and local laws to provide all interested parties an opportunity to bid on publicly funded contracts. The RFP closed on March 18, 2016 and resulted in two (2) proposals, and CAPSLO was selected to provide all OCAP funded services. Funding was approved for 3-years beginning in FY 2016-17 and will be awarded annually.

The total contract amount/funding for FY 2016-17 for CAPSLO SAFE Family Advocates is \$212,708 and is funded with Promoting Safe and Stable Families (PSSF) federal dollars and Child Abuse Prevention, Intervention and Treatment (CAPIT) program State Realignment 2011 funds, which are both awarded by the OCAP. The increased contract amount from FY 2015-16 is due to expanded services as outlined in the new RFP. In FY 2015-16 funding was allocated to two (2) agencies (totaling \$153,389) for SAFE services. In FY 2016-17 CAPSLO will be responsible for SAFE family advocate services in both North and South county regions, totaling \$212,708, a \$59,319 increase overall for SAFE services. The

contract is included in the Department of Social Services adopted budget for Fiscal Year 2016-17 and will require no additional General Fund contribution.

Agency	Budgeted FY 14-15	Budgeted FY 15-16	Budgeted FY 16-17	Notes	Sharing Ratios		
					Federal	Realignment 2011	County
Community Action Partnership of SLO County (CAPSLO)	\$76,694	\$76,694	\$212,708*	SAFE Family Advocates (PSSF and CAPIT funds)	62%	38%	

*Includes funds for all County contracted services for the SAFE program. In FY 15-16, two agencies received allocations of funds to provide SAFE services: CAPSLO in the amount of \$76,694 and the LINK in the amount of \$76,695.

RESULTS

SAFE is a community-based, school-linked program designed to bring services to children and families on three (3) levels: prevention, community-based and intensive. The goal is to focus on family strengths and work with families to keep children safe, healthy, at home, in school, and out of trouble. The FY 15-16 results below are for the time period ending March 31, 2016.

Fiscal Year 15-16

In FY 15-16 CAPSLO SAFE Family Advocates exceeded their performance outcome to serve thirty (30) families with one-on-one education and support services on budgeting, child development, positive parenting, stress reduction, and child health, nutrition, and well-being; with eighty-five percent (85%) of families showing improved functioning as demonstrated by gains on their Family Development Matrix (FDM) assessments [Family Support and Family Preservation activities]. *As of March 31, 2016, thirty two (32) families received one-on-one education and support services, with ninety four percent (94%), or thirty (30) of thirty two (32) families showing improved functioning as demonstrated by the gains on the FDM. It is anticipated that this number will be higher by June 30, 2016, which is the end of the contract.*

Based on the final quarter report for FY 2014-15 and received July 20, 2015, CAPSLO exceeded the performance outcome and provided SAFE Family Advocate services that resulted in forty six (46) families receiving one-on-one education and support services, with ninety one percent (91%) showing improved functioning.

In FY 15-16 CAPSLO SAFE Family Advocates exceeded their performance outcome to coordinate a minimum of six (6), 10 week parenting classes to promote healthy marriages, strengthen parent-child relationships, increase knowledge of child development, and increase awareness of attachment issues; with eighty-five percent (85%) of families reporting less stress in the home and increased knowledge of parenting and relationship skills, and seventy-five percent (75%) successfully avoiding separation from their children. At least one series will be specific to foster and adoptive parents [Family Support activity]. *As of March 31, 2016, a total of seven (7) parenting classes were coordinated with one (1) specific to foster/adoptive parents. A total of fifty three (53) parents participated. A total of forty nine (49), or ninety two percent (92%) of families reported less stress in the home and one hundred percent (100%) avoided separation from their children. It is anticipated that this number will be higher by June 30, 2016, which is the end of the contract.*

Based on the final quarter report for FY 2014-15 and received July 20, 2015, CAPSLO exceeded their performance outcome and provided SAFE Family Advocate services that resulted in twenty (20) parenting classes being coordinated with two (2) specific to foster/adoptive parents. A total of two hundred eight (208) parents participated. A total of one hundred eighty five (185), or eighty nine percent (89%) of families reported less stress in the home and avoided separation from their children.

In FY 15-16 CAPSLO SAFE Family Advocates provided services that resulted in collaboration with one Foster Family Agency (FFA) and two (2) social service agencies as of March 31, 2016. *The FFA and social service agencies included: Kinship (FFA), Probation (social service), and DSS (social service). The performance outcome is to collaborate with three (3) foster family agencies (FFA). It is anticipated that CAPSLO will collaborate with additional FFA's by June 30, 2016, which is the end of the contract.*

Based on the final quarter report for FY 2014-15 and received July 20, 2015, CAPSLO met its performance outcome and

collaborated with three (3) FFAs: Family Care Network, Inc. (FCNI), Seneca/Kinship, and Aspiranet.

In FY 15-16 CAPSLO SAFE Family Advocates exceeded their performance outcome to conduct a minimum of twelve (12) outreach and training presentations to adoption social workers, youth probation officers, community-based providers, educators, and others on supportive and SAFE services available to foster care and adoptive families and their children. As of March 31, 2016, a total of thirteen (13) outreach and training presentations were conducted to the following agencies: Lucia Mar School District (LMUSD) psychologists and special education teachers and Nurses (2); University of La Verne school counselors; Branch School staff; Parent Institute; Lopez High School staff; Mesa View Community School staff; South County Youth Services Mental Health staff; Dorothea Lange Elementary School staff and school parents (2); Grover Beach Elementary School staff; The LINK; and People's Self-Help Housing staff.

Based on the final quarter report for FY 2014-15 and received July 20, 2015, CAPSLO exceeded their performance outcome and conducted a total of seventeen (17) outreach and training presentations.

In FY 15-16 CAPSLO SAFE Family Advocates provided screening, referrals, and assistance with scheduling five (5) individuals/families for therapy as of March 31, 2016. This number is below the performance outcome to screen, refer, and assist with scheduling for at least twenty-five (25) individuals/families for therapy at community mental health services for adopted and foster care individuals or families. It is anticipated that this number will be higher by June 30, 2016, which is the end of the contract.

Based on the final quarter report for FY 2014-15 and received July 20, 2015, CAPSLO exceeded their performance outcome and provided SAFE Family Advocate services to a total of twenty six (26) individuals/families who were screened, referred, and assisted with scheduling therapy at community mental health services.

In FY 15-16 SAFE Family Advocates met their performance outcome and provided services that resulted in working with DSS staff to identify Resource Family Approval (RFA) families and provide case management and resource connection for them. Additional measures included: RFA families will be specifically recruited to attend specialized parenting classes on attachment and bonding issues, and as a result eighty percent (80%) of the parents who attend these classes will show an increase in knowledge and/or an improvement in the relationship with the child. [Adoption Promotion and Time-Limited Reunification activities]. As of March 31, 2016, a total of twelve (12) Resource Family Approval (RFA) families were identified and provided SAFE case management and resource connection including attending specialized parenting classes on attachment and bonding issues. One hundred percent (100%) of the families showed an increase in knowledge and/or an improvement in the relationship with their child. This is a new performance outcome in FY 15-16 and there are no findings in FY 14-15.

In FY 15-16 CAPSLO SAFE Family Advocates provided services that exceeded their performance outcome to provide services that resulted in at least eighty percent (80%) of the children case managed by SAFE staff, not living with their biological parent, remaining in their stable living situation. [Time-Limited Reunification activities]. As of March 31, 2016, a total of four (4) children were case managed by SAFE staff and one hundred percent (100%) remained in their stable living situation. This is a new performance outcome in FY 15-16 and there are no findings in FY 14-15.

Fiscal Year 16-17

CAPLSO performance outcomes have been modified for FY 2016-17 based on the performance outcomes of the February 2016 RFP (RFP# 1349).

SAFE Family Advocates will provide sixty (60) families with individual case management and education on budgeting, child development, positive parenting, stress reduction, and child health, nutrition, and well-being; 85% of families will show improved functioning as demonstrated by gains on their FDM assessments. [Family Support and Family Preservation activities]

SAFE Family Advocates will coordinate a minimum of ten (10) parenting workshops/classes to promote healthy marriages, strengthen parent-child relationships, increase knowledge of child development, and increase awareness of attachment issues; 85% of families will report less stress in the home and an increased knowledge of parenting and relationship skills, and 75% will successfully avoid separation from their children. At least two (2) workshops/classes will be specific to Resource Families and adoptive parents. [Family Support activity]

SAFE Family Advocates will collaborate with at least two (2) foster family agencies to identify and provide services to Resource Families that would benefit from resource connection and case management. A minimum of fifteen (15) referrals will be provided to SAFE staff from foster family agencies. At least seventy five percent (75%) of the referred families will show overall family stability improvement. [Family Preservation activity]

SAFE Family Advocates will conduct a minimum of sixteen (16) outreach and training presentations to adoption social workers, youth probation officers, community-based providers, educators, and others on supportive and SAFE services available to Resource Families and their children. As a result ten (10) SAFE Child and Family Team meetings will be held. [Adoption Promotion and Time-Limited Reunification activities]

SAFE Family Advocates will screen, refer, and assist with scheduling for at least twenty four (24) individuals/families for therapy at community mental health services for Resource Families. As a result, seventy five percent (75%) of these families will have an overall improvement in their stability. [Adoption Promotion and Time-Limited Reunification activities]

SAFE Family Advocates will work with DSS staff to identify potential Resource Families and provide case management and resource connection for them. Resource Families will be specifically recruited to attend specialized parenting classes on attachment and bonding issues. As a result eighty percent (80%) of the parents who attend these classes will show an increase in knowledge and/or an improvement in the relationship with the child. [Adoption Promotion and Time-Limited Reunification activities]

SAFE Family Advocates will work with DSS staff to identify and provide resource connections for ten (10) at-risk youth or Commercially Sexually Exploited Children (CSEC) victims.

SAFE staff will provide case management services that will result in at least eighty percent (80%) of the children not living with their biological parent remaining in their stable living situation. [Time-Limited Reunification activities]

SAFE Family Advocates will refer one hundred percent (100%) of screened and qualified fathers to the CAPSLO father involvement program, Papas.

ATTACHMENTS

1. Clerk's File Statement for CAPSLO SAFE Family Advocates Contract