



County of San Luis Obispo, California

PARKS & RECREATION COMMISSION

COUNTY PARKS AND RECREATION COMMISSION PARKS AND RECREATION DEPARTMENT STRATEGIC PLAN

TO: Parks and Recreation Commission

FROM: Parks and Recreation Department / Nick Franco, 781-5204

SUBJECT: Strategic Plan Development

DATE: October 15, 2015

RECOMMENDATION: It is recommended that the Commission receive, review and provide final feedback on the Department's Draft Strategic Plan.

DISCUSSION:

The Commission received the Draft Strategic Plan at the September 24, 2015 meeting and was asked to review the document in order to provide comments at the October meeting. The Commission also received and reviewed a presentation on the Draft Strategic Plan and the process for Accreditation, a key element of the Strategic Plan.

Some comments received so far from Commissioners and staff include:

- Provide a summary of how the Strategic Plan aligns with other prior plans
- Include how the plan supports the seven elements of a World Class Organization
 1. High level of customer service that is responsive to community wants and needs
 2. Efficient and continuously improving
 3. Financial performance
 4. Data driven decision making
 5. Communicate well
 6. Learning organization
 7. Measure performance of all of the above
- Clear up the presentation of Goals, Themes and Performance Measures
- Reorganize some of the Performance Measures into a new Goal that is focused around internal performance

The Strategic Plan will be the foundation document that sets a broad three to five year outline defining where we want to be in five years and how we will measure our progress. The Department will finish receiving input from staff on October 16. Those comments will be compiled and presented at the Commission meeting. We are bringing this to the Commission for your final input on the plan. The plan will be brought to the Board of Supervisors for a final review. It is anticipated that the plan will be finalized by December 1, 2015 and updated annually each fall.