

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS
AGENDA ITEM TRANSMITTAL**

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|---|--|--|----------------------|
| (1) DEPARTMENT Behavioral Health | (2) MEETING DATE 7/21/2015 | (3) CONTACT/PHONE Cindy Collins, Administrative Services Manager 788-2932 Raven Lopez, Accountant III, 781-4783 | |
| (4) SUBJECT Request to approve a FY 2015-16 renewal contract with the option to renew for two additional years with Silvia Ortiz, Ph.D. in an amount not to exceed \$73,000 to continue to provide bilingual, bicultural mental health services. All Districts. | | | |
| (5) RECOMMENDED ACTION It is recommended that the Board approve a FY 2015-16 renewal contract with the option to renew for two additional years with Silvia Ortiz, Ph.D. in an amount not to exceed \$73,000 to continue to provide bilingual, bicultural mental health services. All Districts. | | | |
| (6) FUNDING SOURCE(S) Mental Health Services Act | (7) CURRENT YEAR FINANCIAL IMPACT \$73,000.00 | (8) ANNUAL FINANCIAL IMPACT \$73,000.00 | (9) BUDGETED? Yes |
| (10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. ____) <input type="checkbox"/> Board Business (Time Est. ____) | | | |
| (11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A | | | |
| (12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) 19001572 | | (13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: N/A <input type="checkbox"/> 4/5 Vote Required <input checked="" type="checkbox"/> N/A | |
| (14) LOCATION MAP N/A | (15) BUSINESS IMPACT STATEMENT? No | (16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date: <u>July 8, 2014</u> | |
| (17) ADMINISTRATIVE OFFICE REVIEW Reviewed by Leslie Brown | | | |
| (18) SUPERVISOR DISTRICT(S) All Districts | | | |

County of San Luis Obispo



TO: Board of Supervisors

FROM: Jeff Hamm, Health Agency Director
Anne Robin, L.M.F.T., Behavioral Health Administrator

DATE: 7/21/2015

SUBJECT: Request to approve a FY 2015-16 renewal contract with the option to renew for two additional years with Silvia Ortiz, Ph.D. in an amount not to exceed \$73,000 to continue to provide bilingual, bicultural mental health services. All Districts.

RECOMMENDATION

It is recommended that the Board approve a FY 2015-16 renewal contract with the option to renew for two additional years with Silvia Ortiz, Ph.D. in an amount not to exceed \$73,000 to continue to provide bilingual, bicultural mental health services. All Districts.

DISCUSSION

The Health Agency's Behavioral Health Department contracts with various mental health service providers to provide treatment and support to its clients and to provide expanded services that reach underserved populations, as directed by the Mental Health Services Act (MHSA).

As required by the MHSA, the local MHSA Community Planning Team is responsible for guiding the planning process, analyzing community input, and selecting and/or continuing projects in accordance with community priorities. Recommendations made by the MHSA Community Planning Teams include the Latino Therapy Services Program under the Community Services and Supports (CSS) component. During the MHSA Stakeholder process for CSS, only Dr. Ortiz submitted a proposal and demonstrated capacity to provide bilingual, bicultural services to facilitate clinical operations of a Latino services program to underserved communities. The Board granted an exception to the competitive request for proposal process with Dr. Ortiz's original contract. Dr. Silvia Ortiz continues to demonstrate her exceptional ability to provide bilingual, bicultural clinical expertise and has partnered with the County for ten years. Her critical guidance and leadership has been instrumental to the success of the Latino program.

Services for the Latino Therapy Services Program (LTSP)

This program provides culturally appropriate treatment services offered in community settings. Treatment services provided by Behavioral Health staff are offered at schools, churches, and other natural gathering areas, and efforts are made to build a bridge from the neighborhood into the clinic setting for additional services. Dr. Ortiz will provide the following clinical supervision and consultation services for the program:

- Clinical Supervision for the LTSP which will include attending site authorization team (SAT) meetings, providing clinical supervision to the unlicensed therapists, and providing regular group supervision meetings focused on caseloads with cultural issues.
- Provide clinical diagnostic review and final approval for information entered into Behavioral Health's Electronic Health Record by unlicensed therapists and interns for clients enrolled in the LTSP. This will include review of case notes, client assessments, and treatment plans and providing clinical corrections as needed.

- Attend monthly Quality Support Team meetings.
- Meet regularly with County staff to report issues, progress, and outcomes, as determined by the MHSA Annual Plan, on the LTSP.

Pursuant to the terms in Exhibit C, Section 4 of this agreement, this contract may be renewed for up to, but no more than, two successive one-year renewal terms if so determined by the Health Agency Director. Upon Board approval of this agreement, the Health Agency Director is delegated the authority to determine whether to renew this agreement without additional approval by your Board, as long as the renewal is in writing, approved by County Counsel, and consistent with limits established in Section 30 of Exhibit D.

OTHER AGENCY INVOLVEMENT/IMPACT

County Counsel has approved the contract as to form and legal effect.

FINANCIAL CONSIDERATIONS

The FY 2015-16 Behavioral Health Adopted Budget includes \$73,000 for Dr. Ortiz’s services. There is a reduction of \$47,000 from the prior year contract. The reduction is a result of reduced services needed from Dr. Ortiz. Prior to FY 2015-16, Dr. Ortiz provided community outreach and engagement services, as well as clinical supervision and consultation. The Department was able to make some internal staffing adjustments to provide the outreach and engagement activities. Dr. Ortiz’s rate did not change from the previous years and is set at \$100 per hour with a maximum of 730 hours. The contract is fully funded with MHSA funds and has no effect on the Department’s adopted level of General Fund support.

RESULTS

Behavioral Health Services is meeting a major goal of its MHSA programs by continuing the expanded awareness and availability of culturally sensitive, community-based services to limited English speaking individuals. As noted with the client surveys, the clients, who may not have been comfortable seeking services previously, have reported that these services were helpful in addressing their mental health needs and improved their ability to apply coping skills to improve their resiliency and recovery when faced with mental health issues.

Some of the performance outcomes have been changed for FY 2015-16 to better align with the contractor’s scope of work. Below are the actual performance results for FY 2014-15 and target results for FY 2015-16:

| Consultation for Latino Therapy Services | | | |
|--|-----------------------------|-----------------------|-----------------------------|
| Year | 2014-15 Key Outcomes | 2014-15 Actual | 2015-16 Key Outcomes |
| Service Hours | 1,200 | 1,200 | 730 |
| Percent of clients served will be primary Spanish speaking Latino individuals. | 95% | 100% | N/A |
| Percent of clients upon program completion will demonstrate improved coping skills to improve resiliency and recovery. | 85% | 96% | N/A |
| Percent of clients report services were helpful in addressing their mental health needs. | 85% | 100% | N/A |
| Contractor, in providing clinical supervision for Latino Outreach Program and Department staff, will meet all required documentation guidelines with 90% compliance rate for completing clinical reviews within 14 days. | N/A | N/A | 90% |
| Percent of County employees being supervised will report clinical supervision has improved their clinical practice. | N/A | N/A | 90% |

The renewal contract with Dr. Ortiz to provide clinical supervision and consulting services will continue to provide the most appropriate services to clients by increasing the probability of positive treatment outcomes. Furthermore, positive treatment outcomes contribute to the wider County vision of a healthy and safe community.

ATTACHMENTS

1. Attachment 1 - Silvia Ortiz, Ph.D. FY 2015-16 Renewal Contract