

Measurements, Outcomes, and Quality Assessment (MOQA): Domains Reporting Guide and Methodology

Create as data collection template – at county level only...not client or location specific. County level user will login to enter values.

Domain	Indicator	Age Groups	Data Source (this column will become instructions, not data collection)	Format of Indicator for Statewide Reporting/ Fields to Be Reported by County NOTE: answers are numeric whole numbers enforce compliance rules on text field to accept whole numbers only	Information reported by MOQA
Housing	Homelessness	Adult – (26-59)	Homeless refers to the “homeless” residential category. FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance) accessed via ITWS. “2 Year report: All Partners who completed at least 2 years of partnership and meet report criteria”	<ul style="list-style-type: none"> ▪ 1 year prior to partnership, # of partners homeless ▪ 1 year prior to partnership, # of days homeless ▪ Year 1 during partnership, # of partners homeless ▪ Year 1 during partnership, # of days a partner is homeless ▪ Year 2 during partnership, # of partners homeless ▪ Year 2 during partnership, # of days a partner is homeless 	<ul style="list-style-type: none"> ▪ % decrease in homelessness year prior to FSP vs. 1 year in partnership and 2 years in partnership- partners and days
	Emergency shelter	Adult – (26-59)	FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance) accessed via ITWS. “2 Year report: All Partners who completed at least 2 years of partnership and meet report criteria”	<ul style="list-style-type: none"> ▪ 1 year prior to partnership, # of partners residing in emergency shelters ▪ 1 year prior to partnership, # of days partners residing in an emergency shelter ▪ Year 1 during partnership, # of partners residing in emergency shelters ▪ Year 1 during partnership, # of days partners residing in an emergency 	<ul style="list-style-type: none"> ▪ For adults: % decrease in emergency shelter use year prior to FSP vs. 1 year and 2 years in partnership- partners and days

				<ul style="list-style-type: none"> shelter ▪ Year 2 during partnership, # of partners residing in emergency shelters ▪ Year 2 during partnership, # of days partners residing in emergency shelters 	
	Emergency shelter	Transition Age Youth – (16-25)	<p>FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance) accessed via ITWS.</p> <p>“2 Year report: All Partners who completed at least 2 years of partnership and meet report criteria”</p>	<ul style="list-style-type: none"> ▪ 1 year prior to partnership, # of partners residing in emergency shelters ▪ 1 year prior to partnership, # of days partners residing in an emergency shelter ▪ Year 1 during partnership, # of partners residing in emergency shelters ▪ Year 1 during partnership, # of days partners residing in an emergency shelter ▪ Year 2 during partnership, # of partners residing in emergency shelters ▪ Year 2 during partnership, # of days partners residing in emergency shelters ▪ 	<ul style="list-style-type: none"> ▪ For TAY: % decrease in emergency shelter use year prior to FSP vs. 1 year and 2 years in partnership-partners and days
	Independent Living	Adult	<p>Independent living defined as residing in an apartment alone or a single room occupancy.</p> <p>FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance)</p>	<ul style="list-style-type: none"> ▪ 1 year prior to partnership, # of partners living in an apartment alone ▪ 1 year prior to partnership, # of days partners residing in an apartment alone ▪ Year 1 during partnership, # of partners residing in an apartment 	<ul style="list-style-type: none"> ▪ Combining “apartment alone” and “SRO” living arrangements - % increase in these living arrangements from the year prior to FSP vs. 1 year and 2 years in partnership – partners and days

			<p>accessed via ITWS. "2 Year report: All Partners who completed at least 2 years of partnership and meet report criteria"</p>	<p>alone</p> <ul style="list-style-type: none"> ▪ Year 1 during partnership, # of days partners residing in an apartment alone ▪ Year 2 during partnership, # of partners residing in an apartment alone ▪ Year 2 during partnership, # of days partners residing in an apartment alone ▪ 1 year prior to partnership, # of partners residing in a Single Room Occupancy ▪ 1 year prior to partnership, # of days partners residing in a Single Room Occupancy ▪ Year 1 during partnership, # of partners residing in a Single Room Occupancy ▪ Year 1 during partnership, # of days partners residing in a Single Room Occupancy ▪ Year 2 during partnership, # of partners residing in a Single Room Occupancy ▪ Year 2 during partnership, # of days partners residing in a Single Room Occupancy 	
	Out of home placement for children	Children	<p>Out of home placement defined as residing in a group home level 0-11, group home level 12-14 or in a community treatment facility. FSP data entered into DCR. Enhanced Partner Level Data (EPLD)</p>	<ul style="list-style-type: none"> ▪ 1 year prior to partnership, # of partners residing in a group home 0-11 ▪ 1 year prior to partnership, # of days partners residing in a group home 0-11 	<ul style="list-style-type: none"> ▪ Combining group home 0-11, group home 12-14 and CTF, % decrease in out of home placement the year prior to FSP vs. year 1 and year 2 in FSP

			<p>template extract (created by Mental Health Data Alliance) accessed via ITWS. “2 Year report: All Partners who completed at least 2 years of partnership and meet report criteria”</p>	<ul style="list-style-type: none"> ▪ Year 1 during partnership, # of partners residing in a group home 0-11 ▪ Year 1 during partnership, # of days partners residing in a group home 0-11 ▪ Year 2 during partnership, # of partners residing in a group home 0-11 ▪ Year 2 during partnership, # of days partners residing in a group home 0-11 ▪ 1 year prior to partnership, # of partners residing in a group home 12-14 ▪ 1 year prior to partnership, # of days partners residing in a group home 12-14 ▪ Year 1 during partnership, # of partners residing in a group home 12-14 ▪ Year 1 during partnership, # of days partners residing in a group home 12-14 ▪ Year 2 during partnership, # of partners residing in a group home 12-14 ▪ Year 2 during partnership, # of days partners residing in a group home 12-14 ▪ 1 year prior to partnership, # of partners residing in a community treatment facility ▪ 1 year prior to partnership, # of days 	
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				<p>partners residing in a community treatment facility</p> <ul style="list-style-type: none"> ▪ Year 1 during partnership, # of partners residing in a community treatment facility ▪ Year 1 during partnership, # of days partners residing in a community treatment facility ▪ Year 2 during partnership, # of partners residing in a community treatment facility ▪ Year 2 during partnership, # of days partners residing in a community treatment facility 	
	Residential status	children	CANS: Living Situation, Residential Stability, Runaway	List specific items/scales	
		Adult	ANSA: Residential Stability	List specific items/scales	
Employment and Education	Client employment status	Adult	<p>Employment is defined as engaging in any of the categories of competitive, non-paid, other gainful, paid in-house, supported or transitional employment. FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance) accessed via ITWS. "Employment report for partners served for at least one year or more" Filter for "partners with employment as a goal"</p>	<ul style="list-style-type: none"> ▪ 1 year before partnership with employment as a goal, number of partners who had employment in any of the following categories: competitive, non-paid, other gainful, paid in-house, supported or transitional ▪ 1 year before partnership, average number of weeks partners had employment in any of the following categories: competitive, non-paid, other gainful, paid in-house, supported or transitional ▪ Employment at start of partnership, 	<ul style="list-style-type: none"> ▪ For FSP clients with employment as a goal: % increase in employment (for clients with employment goals) 1 year prior to FSP vs. employment during partnership- partners and number of weeks employed at any of those levels

				<p>the number of partners who had employment in any of the following categories: competitive, non-paid, other gainful, paid in-house, supported or transitional</p> <ul style="list-style-type: none"> Changes during partnership year: Any –number of partners who had employment in any of the following categories: competitive, non-paid, other gainful, paid in-house, supported or transitional 	
	School Attendance	<p>Children – (0-15), Younger TAY – (16-18) NOTE: Split here too</p>	<p>FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance) accessed via ITWS. Attendance and Grades Report for Child Partners Served up to 12 Quarters Meeting Report Criteria.</p>	<ul style="list-style-type: none"> Number of child Partners with Attendance Always or Most of the Time on PAF Number of child Partners with Attendance Always or Most of the Time or improved on 3M 	<ul style="list-style-type: none"> % increase in children with good school attendance (always or most of the time) or with improved school attendance since enrolling in FSP
	Grades in school	<p>Children – (0-15), Younger TAY – (16-18) NOTE: Split here too</p>	<p>FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance) accessed via ITWS. Attendance and Grades Report for Child Partners Served up to 12 Quarters Meeting Report Criteria.</p>	<ul style="list-style-type: none"> Number of child Partners with good or very good grades on PAF Number of child Partners with good, very good or improved grades on 3M 	<ul style="list-style-type: none"> % of children with good, very good or improved grades since enrolling in FSP
		<p>Children – (0-15), Younger TAY – (16-18) NOTE: Split here</p>	<p>CANS: School, School Functioning, Job Functioning CANS (strengths): Educational ANSA: Employment</p>	<p>List specific items/scales</p>	

		too	ANSA (strengths): Job History, Volunteering		
Criminal Justice Involvement	Arrests	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance) accessed via ITWS. Arrests Report for Partners Served up to 5 years Meeting Reporting Criteria	For each age group: <ul style="list-style-type: none"> ▪ For partners who completed at least 1 year: Number of partners with arrests 1 year before ▪ For partners who completed at least 1 year: Number of partners with arrests during the first year ▪ For partners who completed at least 2 years: Number of partners with arrests 1 year before ▪ For partners who completed at least 2 year: Number of partners with arrests during the first year ▪ For partners who completed at least 2 year: Number of partners with arrests during the second year 	For each age group: % reduction in arrests for FSP partners who completed 1 and 2 years of service
	Incarcerations	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance) accessed via ITWS. Incarceration Report for Partners Served up to 5 Years and Meeting Report Criteria	For each age group: <ul style="list-style-type: none"> ▪ For partners who completed at least 1 year or discharged in year 1 for incarceration: number of partners with incarceration days 1 year before ▪ For partners who completed at least 1 year or discharged in year 1 for incarceration: number of partners with incarceration days during the first year ▪ For partners who completed at least 2 years or discharged in year 2 for incarceration: number of partners with incarceration days 1 year before ▪ For partners who completed at least 	For each age group: % reduction in incarcerations for FSP partners who completed 1 and 2 years of service

				<p>2 years or discharged in year 2 for incarceration: number of partners with incarceration days during the first year</p> <ul style="list-style-type: none"> ▪ For partners who completed at least 2 years or discharged in year 2 for incarceration: number of partners with incarceration days during the second year 	
		Adults	ANSA: Legal, Antisocial Behavior, Criminal Behavior	List specific items/scales	
		Child	CANS: Legal, Delinquency	List specific items/scales	
Acute Care Use	Psychiatric Hospital use	<p>Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +)</p> <p>NOTE: Split here too</p>	<p>FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance) accessed via ITWS.</p> <p>Psychiatric Hospital Days Report for Partners Served up to 5 Years and Meeting Report Criteria</p>	<p>For each age group:</p> <ul style="list-style-type: none"> ▪ For partners who completed at least 1 year: the number of partners with nursing psychiatric or psychiatric hospital days 1 year before ▪ For partners who completed at least 1 year: the number of partners with nursing psychiatric or psychiatric hospital days during the first year ▪ For partners who completed at least 1 year: Days/total partners 1 year before ▪ For partners who completed at least 1 year: Days/total partners during the first year ▪ For partners who completed at least 2 years: the number of partners with nursing psychiatric or psychiatric hospital days 1 year before ▪ For partners who completed at least 	

				<p>2 years: the number of partners with nursing psychiatric or psychiatric hospital days during the first year</p> <ul style="list-style-type: none"> ▪ For partners who completed at least 2 years: the number of partners with nursing psychiatric or psychiatric hospital days during the second year ▪ For partners who completed at least 2 years: Days/total partners 1 year before ▪ For partners who completed at least 2 years: Days/total partners during the second year 	
	Mental Health Emergency Events	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	FSP data entered into DCR. Enhanced Partner Level Data (EPLD) template extract (created by Mental Health Data Alliance) accessed via ITWS. Mental Health Emergency Events Report for Partners Served Up to 5 years meeting report criteria.	<ul style="list-style-type: none"> ▪ FSP Data reported for partners who completed at least 2 years: 1 year before, # of mental health emergency events ▪ FSP Data reported for partners who completed at least 2 years: Year 1 during, # of mental health emergency events ▪ FSP Data reported for partners who completed at least 2 years: Year 2 during, # of mental health emergency events 	<ul style="list-style-type: none"> ▪ For each age group for clients who completed at least 2 years of partnership: % reduction in the number of MH emergency events the year prior to FSP vs. year 1 of FSP and year 2 of FSP
Emotional and Physical Well Being	Mental Health symptom reduction: Anxiety Depression Trauma Disruptive Behaviors Recovery/Quality of	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	Symptom measures : Outcome Questionnaire (OQ) Youth Outcome Questionnaire (YOQ/SR) PHQ-9 GAD7 CANS (all Behavioral/Emotional Needs items & Risk Behaviors) ANSA (all Mental Health needs & all Risk Needs)	<p>For PHQ-9:</p> <ul style="list-style-type: none"> ▪ Total score at baseline ▪ Number of clients reported ▪ Total score at administration 2 ▪ Number of clients reported <p>For PTSD:RI:</p> <ul style="list-style-type: none"> ▪ Total score at baseline ▪ Number of clients reported ▪ Total score at administration 2 	<ul style="list-style-type: none"> ▪ By measure, % reduction in instrument score from time 1 to time 2 for the same cohort of individuals.

	Life		Trauma Symptom Checklist PTSD Reaction Index Illness Management & Recovery Scale (IMR) MORS	<ul style="list-style-type: none"> Number of clients reported For MORS:	
	Substance and/other drug use reduction	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	CANS/ANSA: Substance use		
	physical health	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	Health questionnaires: Promis health indicators: blood pressure Body Mass Index (BMI) Weight A1c level Blood Glucose level CANS/ANSA: Physical, Medical		
	Access to medical care	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	FSP data entered into DCR.	<ul style="list-style-type: none"> Percent of Partners with Primary Care Physician in the Past Year, Beginning, and at Discharge (pg. 25) 	<ul style="list-style-type: none">
Stigma and Discrimination	Level or degree of stigma of mental illness, either at the client or community level	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here			

		too			
Service Access and Timeliness*	% of non-urgent mental health services appointments offered within 10 or 15 business days of the initial request for appointment	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	County information system. To be defined by DHCS- for consideration: (# of clients presenting for service deemed to be “non-urgent” who are offered service appointments within 10 or 15 business days of the initial request for appointment. The number of clients presenting for service deemed to be “non-urgent”)	Statewide, by region, by county: Percent of non-urgent mental health services appointments offered within 10 or 15 business days of the initial request for appointment	
	Number and Percent of acute psychiatric discharge episodes that are followed by a psychiatric readmission within 30 days during a one-year calendar period.	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	County Information System To be defined by DHCS	Statewide, by region, by county: Number and Percentage of acute psychiatric discharge episodes that are followed by a psychiatric readmission within 30 days during a one-year calendar period.	
	% of acute (psych IP and PHF)discharges that receive a follow up outpatient contact or IMD admission within 7 days of discharge	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	County Information System To be defined by DHCS	Statewide, by region, by county: Percentage of acute (psych IP and PHF)discharges that receive a follow up outpatient contact or IMD admission within 7 days of discharge	
	% of acute (psych IP and PHF)discharges that receive a follow up outpatient contact	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +)	County Information System To be defined by DHCS	Statewide, by region, by county: Percentage of acute (psych IP and PHF)discharges that receive a follow up outpatient contact or IMD admission within 30 days of discharge	

	or IMD admission within 30 days of discharge	NOTE: Split here too			
Administrative timeliness	% of TARs approved or denied within 14 calendar days of receipt	Children – (0-15), Younger TAY – (16-18), Adult – (26-59), Older Adult – (60 +) NOTE: Split here too	County Information System To be defined by DHCS	Statewide, by region, by county: Percentage of TARs approved or denied within 14 calendar days of receipt	

*indicators are still in draft form and are placeholders pending direction from DHCS

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