

SAN LUIS OBISPO COUNTY HEALTH AGENCY



Public Health Department

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TO: Board of Supervisors

FROM: Jeff Hamm, Health Agency Director
Penny Borenstein, M.D., Health Officer

DATE: January 14, 2014

SUBJECT: Relief of Accountability 2nd Quarter Fiscal Year 2013-14

Recommendation

The Health Agency requests “Relief from Accountability” for Public Health – Public Health Laboratory accounts that have been determined to be non-collectable.

Discussion

This request will allow the Department to remove non-collectable account balances for the following types of situations:

- A client’s account is determined to be non-collectable, when a bill is returned with no forwarding address, and when the client has not returned for services. Please see the detailed listing attached.
- A client’s account is determined to be non-collectable, when there has been no activity on the account for one year, and when every effort has been made to secure payment. In this case, the Department has worked with a local collection agency to follow-up on these accounts. A detailed listing of the dollar amounts deemed non-collectable and requested to be written-off is attached.

The service dates for these accounts range from 2008 through 2011. The accounts are deemed non-collectable since there has been no activity on the accounts for over 12 months. Efforts to collect on these accounts have been made by both Public Health staff and a contracted collection agency. The collection agency will continue to pursue payment from the delinquent Laboratory customers included in the attached report. This action will remove non-collectable client balances totaling \$10,716.

Other Agency Involvement/Impact

Public Health has coordinated their efforts with the County Administrative Office and the County Auditor’s Office, and they both concur with this request.

Financial Considerations

This action will reduce the Laboratory’s Accounts Receivable by \$10,716. The removal of these accounts will have no impact on current budget appropriations.

Results

Removal of these non-collectable records from the Laboratory's active Accounts Receivable will increase efficiency for accounting processes by eliminating from the system those postings that have been deemed non-collectable.

FY 2008 - 2011
ADDITIONAL WRITE-OFFS

ACCOUNT #	DATE OF SERVICE	AMOUNT	INSURANCE OR GUARANTOR-SELF	REASON
A920N	10/18/2008	29.00	SOFP	too old to pursue
A202D	11/4/2008	96.00	SOFP	too old to pursue
A20190D	11/19/2008	96.00	SOFP	too old to pursue
A23312J	1/22/2009	96.00	SOFP	too old to pursue
A25023W	3/9/2009	29.00	CARE	too old to pursue
A25687K	3/27/2009	25.10	GUAR	too old to pursue
A26371J	4/16/2009	35.00	BS	too old to pursue
A27858B	5/20/2009	18.00	SOFP	too old to pursue
A28029N	5/27/2009	18.00	SOFP	too old to pursue
A162065T	8/31/2009	25.00	SOFP	too old to pursue
A163310R	10/6/2009	129.00	BC	too old to pursue
A163488W	10/12/2009	80.00	GUAR	too old to pursue
A163690E	10/16/2009	80.00	BC	too old to pursue
A164163W	10/28/2009	80.00	OTH	too old to pursue
A164266N	10/30/2009	80.00	OTH	too old to pursue
A27113J	11/6/2009	88.00	GUAR	too old to pursue
A166150N	1/12/2010	68.65	GUAR	too old to pursue
A166208P	1/15/2010	55.18	GUAR	too old to pursue
A166590T	1/28/2010	63.00	GUAR	too old to pursue
A166846N	2/5/2010	80.00	BC	too old to pursue
A166807J	2/5/2010	43.00	GUAR	too old to pursue
A167134A	2/16/2010	68.00	GUAR	too old to pursue
A167336P	2/17/2010	69.00	OTH	too old to pursue
A167226X	2/19/2010	88.00	GUAR	too old to pursue
A168899T	4/26/2010	74.00	OTHER INS	too old to pursue
A169018G	4/27/2010	84.00	GUAR	too old to pursue
A169075J	4/29/2010	84.00	GUAR	too old to pursue
A169011A	4/29/2010	43.00	GUAR	too old to pursue
A169106G	5/3/2010	49.00	GUAR	too old to pursue
A169072A	5/3/2010	43.00	GUAR	too old to pursue
A169138L	5/4/2010	122.00	GUAR	too old to pursue
A169294L	5/11/2010	68.65	GUAR	too old to pursue
A169318J	5/11/2010	92.00	GUAR	too old to pursue
A169408H	5/14/2010	92.00	GUAR	too old to pursue
A169415H	5/14/2010	92.00	GUAR	too old to pursue
A169416W	5/14/2010	68.65	GUAR	too old to pursue
A169432T	5/14/2010	68.65	GUAR	too old to pursue
A169536B	5/20/2010	68.65	GUAR	too old to pursue
A169538A	5/20/2010	92.00	GUAR	too old to pursue
A169811Y	5/27/2010	92.00	BC	too old to pursue
A170285A	6/10/2010	44.46	BC	too old to pursue
A170430F	6/15/2010	25.49	GUAR	too old to pursue
A170598Y	6/22/2010	92.00	GUAR	too old to pursue
A170706Y	6/25/2010	27.46	GUAR	too old to pursue
A932A	6/30/2010	86.00	GUAR	too old to pursue
A170956T	7/6/2010	58.65	GUAR	to TCB

FY 2008 - 2011
ADDITIONAL WRITE-OFFS

A171229P	7/16/2010	42.00	GUAR	too old to pursue
A171236P	7/16/2010	97.60	GUAR	to TCB
A171330E	7/19/2010	13.01	GUAR	to TCB
A163500B	7/21/2010	122.00	GUAR	too old to pursue
A171426A	7/22/2010	68.65	GUAR	too old to pursue
A170715X	8/6/2010	128.00	CNCL	too old to pursue
A172602G	8/30/2010	57.00	GUAR	too old to pursue
A172692C	8/31/2010	57.00	GUAR	too old to pursue
A172691N	8/31/2010	99.00	GUAR	too old to pursue
A172869X	9/7/2010	133.38	GUAR	too old to pursue
A173230K	9/20/2010	122.00	GUAR	too old to pursue
A173260R	9/21/2010	86.00	GUAR	too old to pursue
A173423E	9/27/2010	122.00	GUAR	too old to pursue
A173598X	9/29/2010	178.00	CARE	too old to pursue
A173644F	10/6/2010	42.00	GUAR	too old to pursue
A173890E	10/19/2010	42.00	GUAR	too old to pursue
A173974N	10/21/2010	68.65	GUAR	too old to pursue
A170588L	10/25/2010	42.00	GUAR	too old to pursue
A174303G	11/4/2010	27.46	GUAR	too old to pursue
A174342L	11/7/2010	152.00	GUAR	too old to pursue
A170619J	11/10/2010	122.00	GUAR	too old to pursue
A174486K	11/12/2010	48.80	GUAR	too old to pursue
A164987L	12/7/2010	86.00	GUAR	too old to pursue
A175108F	12/16/2010	42.00	GUAR	too old to pursue
A175142C	12/16/2010	86.00	MEDICAL	too old to pursue
A175216C	12/23/2010	26.15	GUAR	too old to pursue
A23153W	1/3/2011	172.00	GUAR	too old to pursue
A175340X	1/4/2011	141.00	GUAR	too old to pursue
A175459Y	1/6/2011	86.00	GUAR	too old to pursue
A175417G	1/7/2011	138.00	OTHER INS	too old to pursue
A175530E	1/12/2011	102.00	SOFP	too old to pursue
A175628Y	1/18/2011	122.00	GUAR	too old to pursue
A175627K	1/18/2011	122.00	GUAR	too old to pursue
A175626A	1/18/2011	122.00	GUAR	too old to pursue
A175618L	1/19/2011	42.00	GUAR	too old to pursue
A175680P	1/20/2011	68.65	GUAR	too old to pursue
A175854B	1/25/2011	89.00	CARE	too old to pursue
A175853M	1/31/2011	42.00	OTHER INS	too old to pursue
A176094C	2/1/2011	89.00	CARE	too old to pursue
A176093N	2/2/2011	89.00	CARE	too old to pursue
A176493C	2/22/2011	57.00	GUAR	too old to pursue
A176496L	2/22/2011	42.58	GUAR	too old to pursue
A176561F	2/23/2011	138.00	GUAR	too old to pursue
A20732T	3/7/2011	80.00	CARE	too old to pursue
A177116H	3/24/2011	44.46	GUAR	too old to pursue
A177594F	4/12/2011	89.00	CARE	too old to pursue
A177593T	4/19/2011	37.00	GUAR	too old to pursue
A177669R	4/25/2011	57.00	GUAR	too old to pursue
A177915W	5/6/2011	42.00	GUAR	too old to pursue
A177978T	5/9/2011	122.00	GUAR	too old to pursue
A178023G	5/11/2011	133.38	GUAR	too old to pursue
A178051N	5/12/2011	46.00	GUAR	too old to pursue

FY 2008 - 2011
ADDITIONAL WRITE-OFFS

A178275C	5/25/2011	122.00	GUAR	too old to pursue
A178234Y	5/25/2011	44.10	GUAR	too old to pursue
A178365B	5/31/2011	42.00	GUAR	too old to pursue
A178425R	6/1/2011	86.00	CARE	too old to pursue
A178495P	6/6/2011	86.00	GUAR	too old to pursue
A178599Y	6/14/2011	85.18	GUAR	too old to pursue
A179040B	7/14/2011	35.00	OTHER INS	too old to pursue
A1255A	7/18/2011	74.00	SOFP	too old to pursue
A179146F	7/22/2011	35.00	CARE	too old to pursue
A178702M	7/27/2011	134.00	BC	too old to pursue
A179327N	8/1/2011	90.00	CARE	too old to pursue
A179333D	8/2/2011	74.00	GUAR	too old to pursue
A179306G	8/2/2011	30.00	GUAR	too old to pursue
A179391R	8/3/2011	87.00	CARE	too old to pursue
A1486	8/15/2011	30.00	GUAR	too old to pursue
A179509K	8/15/2011	35.00	GUAR	too old to pursue
A167865G	8/16/2011	69.00	CARE	too old to pursue
A179664A	8/23/2011	35.00	GUAR	too old to pursue
A179689E	8/23/2011	74.00	SOFP	too old to pursue
A177457N	8/26/2011	74.00	SOFP	too old to pursue
A179789M	8/26/2011	74.00	SOFP	too old to pursue
A170697W	8/26/2011	31.00	SOFP	too old to pursue
A179804E	8/26/2011	74.00	BS	too old to pursue
A179875N	8/31/2011	30.00	OTHER INS	too old to pursue
A179934W	9/6/2011	35.00	GUAR	too old to pursue
A180214W	9/16/2011	30.00	GUAR	too old to pursue
A161171H	9/19/2011	74.00	SOFP	too old to pursue
A180262A	9/19/2011	93.00	CARE	too old to pursue
A170076G	9/22/2011	35.00	CAL	too old to pursue
A173860Y	9/24/2011	74.00	SOFP	too old to pursue
A180521Y	10/3/2011	39.00	GUAR	too old to pursue
A180585H	10/6/2011	34.00	OTHER INS	too old to pursue
A180604X	10/6/2011	74.00	SOFP	too old to pursue
A180691F	10/10/2011	46.00	GUAR	too old to pursue
A180705R	10/12/2011	119.00	BC	too old to pursue
A180734L	10/14/2011	74.00	SOFP	too old to pursue
A180886Y	10/24/2011	35.00	GUAR	too old to pursue
A168009B	10/25/2011	85.12	CARE	too old to pursue
A181078W	11/4/2011	5.25	SELF	too old to pursue
A181109R	11/7/2011	35.00	GUAR	too old to pursue
A181149J	11/9/2011	88.00	BC	too old to pursue
A181189C	11/10/2011	35.00	GUAR	too old to pursue
A25848A	11/23/2011	74.00	SOFP	too old to pursue
A181434R	11/28/2011	74.00	GUAR	too old to pursue
A181627K	12/5/2011	241.00	BC	too old to pursue
A181528M	12/7/2011	35.00	BS	too old to pursue
A181689Y	12/14/2011	35.00	BC	too old to pursue
A160655Y	12/15/2011	92.00	CENCAL	too old to pursue
A173711Y	12/26/2011	74.00	GUAR	
Total		10,716.01		



DEPARTMENT OF SOCIAL SERVICES

3343 South Higuera Street, P.O. Box 8119, San Luis Obispo, CA 93403-8119

TO: BOARD OF SUPERVISORS

FROM : Leland W. Collins
Director, Social Services

DATE: March 4, 2014

SUBJECT: REQUEST FOR RELIEF FROM ACCOUNTABILITY

Recommendation

It is recommended that the Board approve a Request for Relief from Accountability in the amount of \$34,355.27 for the CalWORKs, CalFresh (Food Stamps), Foster Care and General Assistance programs.

Discussion

State Fiscal Manual Section 25-480 and Government Code Section 25257 require the Department of Social Services to obtain Board approval for discharge of accountability for debts owed as the result of the overpayment of public assistance benefits. Since Welfare and Institutions Code 10850 requires that the names of individuals be held confidential, the Department is providing a summary by program of these debts.

Rules and regulations governing aid payments are complex, change frequently and mandate that certain overpayments cannot be billed. The State Manual of Policies and Procedures for Eligibility and Assistance Standards (MPP EAS) Regulation 44-350.161[b] and 44-352.3 state that no further collection efforts shall be made if the county determines that the cost to collect the overpayment exceeds the amount to be recovered, if the debtor dies, if the debtor is unable to locate or if the debtor undergoes Bankruptcy.

Other Agency Involvement

None.

Financial Consideration

This request for relief is for the Department's September 2013 through December 2013 quarter case cleanup. The total amount from which the department is requesting relief is \$34,355.27 for a total of 191 debts. The Department has pursued all available means of collection including (if applicable) repayment agreements, benefit reductions and tax intercept.

CalWORKs overpayments which cannot be billed include: debts where balances are less than \$10.00, Administrative claims with a balance of less than \$35.00, debtors no longer on aid, or whereabouts are unknown, claims against debtors now deceased, claims for which recoupment is not cost effective, and bankruptcy. The total figure for 60 uncollectible CalWORKs overpayments is \$14,631.70 with a county share of cost totaling \$438.95.

CalFresh (Food Stamp) regulations do not permit the recovery of over issuances for the same reasons as noted above for CalWORKs. For the identified period the total figure for 122 uncollectible Food Stamp over-issuances is \$13,000.00. There is no county share of cost for Food Stamps.

Foster Care does not permit the recovery of overpayments from debtors who have their debts discharged through bankruptcy, or whereabouts are unknown. The total figure for 3 uncollectible Foster Care overpayments is \$2,423.00 with a county share of cost totaling \$1,138.81.

General Assistance does not permit the recovery of overpayments from debtors who are deceased or have their debts discharged through bankruptcy. In the identified period there are 6 cases with a deceased or a bankrupt participant with a total debt of \$4,300.57. The county share of cost totals \$4,300.57. General Assistance is 100% county funded.

Results

By relieving the Department of the requested \$34,355.27, collection staff will be released from the task of reviewing and maintaining records of debts that are no longer collectable for the aforementioned reasons.