

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS  
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Social Services	(2) MEETING DATE 7/16/2013	(3) CONTACT/PHONE Trish Avery Caldwell (805) 781-1831														
(4) SUBJECT Request to approve two renewal service contracts (Clerk's File) for Domestic Violence Services with 1) Sexual Assault Recovery and Prevention (SARP) Center of San Luis Obispo County and 2) Women's Shelter Program of San Luis Obispo County (WSP) for Fiscal Year 2013-2014 in the amounts of \$100,000 and \$75,000 respectively.																
(5) RECOMMENDED ACTION 1. It is recommended that your Board approve, and direct the Chairperson to sign, a renewal service contract with Sexual Assault Recovery and Prevention (SARP) Center of San Luis Obispo County (previously North County Women's Shelter and Resource Center) for Domestic Violence Services for Fiscal Year 2013-2014 in the amount of \$100,000. 2. It is recommended that your Board approve, and direct the Chairperson to sign, a renewal service contract with the Women's Shelter Program of San Luis Obispo County (WSP) for Domestic Violence Services for Fiscal Year 2013-2014 in the amount of \$75,000.																
(6) FUNDING SOURCE(S) Federal 100%	(7) CURRENT YEAR FINANCIAL IMPACT <table border="1" data-bbox="488 789 821 915"> <tr><td>SARP Ctr</td><td>\$100,000</td></tr> <tr><td>WSP</td><td>\$ 75,000</td></tr> <tr><td>Total</td><td><u>\$175,000</u></td></tr> </table>		SARP Ctr	\$100,000	WSP	\$ 75,000	Total	<u>\$175,000</u>	(8) ANNUAL FINANCIAL IMPACT <table border="1" data-bbox="927 789 1260 915"> <tr><td>SARP Ctr</td><td>\$100,000</td></tr> <tr><td>WSP</td><td>\$ 75,000</td></tr> <tr><td>Total</td><td><u>\$175,000</u></td></tr> </table>	SARP Ctr	\$100,000	WSP	\$ 75,000	Total	<u>\$175,000</u>	(9) BUDGETED? Yes
SARP Ctr	\$100,000															
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(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. ___) <input type="checkbox"/> Board Business (Time Est. ___)																
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A																
(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) SARP Center: 19001271 WSP: 19001274		(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: N/A <input type="checkbox"/> 4/5th's Vote Required <input checked="" type="checkbox"/> N/A														
(14) LOCATION MAP N/A	(15) BUSINESS IMPACT STATEMENT? No	(16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A    Date: <u>Board Approval 6-19-12</u>														
(17) ADMINISTRATIVE OFFICE REVIEW  Emily Jackson																
(18) SUPERVISOR DISTRICT(S) All Districts -																

# County of San Luis Obispo



TO: Board of Supervisors

FROM: Social Services/Trish Avery Caldwell  
(805) 781-1831

DATE: 7/16/2013

SUBJECT: Request to approve two renewal service contracts (Clerk's File) for Domestic Violence Services with 1) Sexual Assault Recovery and Prevention (SARP) Center of San Luis Obispo County and 2) Women's Shelter Program of San Luis Obispo County (WSP) for Fiscal Year 2013-2014 in the amounts of \$100,000 and \$75,000 respectively.

## **RECOMMENDATION**

1. It is recommended that your Board approve, and direct the Chairperson to sign, a renewal service contract with Sexual Assault Recovery and Prevention (SARP) Center of San Luis Obispo County (previously North County Women's Shelter and Resource Center) for Domestic Violence Services for Fiscal Year 2013-2014 in the amount of \$100,000.
2. It is recommended that your Board approve, and direct the Chairperson to sign, a renewal service contract with the Women's Shelter Program of San Luis Obispo County (WSP) for Domestic Violence Services for Fiscal Year 2013-2014 in the amount of \$75,000.

## **DISCUSSION**

In 1997 our federal/state public assistance program was drastically changed to focus on minimizing "welfare dependency" by increasing the number of working adults through expanded training and supportive services opportunities, and by giving states greater flexibility in the design and implementation of programs. The new Federal program was named Temporary Assistance for Needy Families (TANF) and allowed States to offer unique programs based on individual state demographics. The California program, California Work Opportunity and Responsibility to Kids (CalWORKs), includes detailed requirements and funding for supportive services to help families move into employment and be successful in the workforce.

Specifically, domestic violence (DV) services must be available to CalWORKs participants to assist them in overcoming barriers to employment and moving them toward self-sufficiency. The studies covering the prevalence of domestic violence among women receiving CalWORKs varies with estimates ranging as low as thirty percent (30%) and as high as eighty percent [80% (National Center for Children in Poverty <http://nccp.org/>, 2011)]. Many in the field of DV services believe that findings are varied due to the lack of an accepted universal typology for categorizing and measuring abuse, and also extensive underreporting by victims. Locally, it is estimated that seventy-five percent (75%) of CalWORKs participants have experienced some level of domestic abuse in their adult life. The local CalWORKs statistic is further supported with findings from the Bureau of Justice which indicates that people with lower annual incomes (below \$25K) have 3-times higher risk of abuse than people with higher annual income (over \$50K). The majority of CalWORKs households have an annual income of under \$10K. (Source: Bureau of Justice Statistics, Intimate Partner Violence in the US; 1993-2004, 2006, [www.bjs.gov](http://www.bjs.gov))

### Sexual Assault Recovery and Prevention (SARP) Center:

Effective February of this year (2013) the North County Women's Shelter and Resource Center (NCWS) and Sexual Assault Recovery and Prevention (SARP) Center merged in an effort to be more effective in obtaining grant funding to serve eligible families in San Luis Obispo County. Both nonprofits assist victims of DV and sexual assault and by joining efforts will reduce administrative costs and increase funding to provide direct services.

The North County Women's Shelter and Resource Center (NCWS), a non-profit corporation, has been providing domestic violence services in the North Region of our county since 1985. Services offered are available in both English and Spanish to men, women, children and families experiencing DV. All services are confidential and include counseling for women, teens and children (over 4 years of age), assistance obtaining temporary restraining orders, help obtaining housing, child care, two 24-hour emergency shelters (for women and children only), support groups, parenting classes, resource information and referrals, community education and training, and case management. With the SARP Center merge, services previously offered by the NCWS will continue to be offered in the new contract year.

The Sexual Assault Recovery and Prevention (SARP) Center of San Luis Obispo County, a non-profit corporation, began providing services to survivors of sexual assault in 1976 (then known as The Rape Crisis Center). Services include support groups, education and prevention, clinical counseling, advocacy, self-defense, and a confidential crisis support line available 24-hours a day. Services are available in both English and Spanish. The merger between NCWS and SARP Center took effect February 1, 2013, while the new nonprofit, to be named SARP Center, was created effective July 1, 2013. The SARP Center is the only provider of DV services in the north and north coastal regions of San Luis Obispo County. The Department of Social Services (DSS) contract specifically funds shelter and counseling services for CalWORKs participants based on a case manager referral process. For more information about services offered by the SARP Center/NCWS visit their website(s) at [www.northcountywomensshelter.org](http://www.northcountywomensshelter.org) or [www.sarpcenter.org](http://www.sarpcenter.org).

### Women's Shelter Program of San Luis Obispo County (WSP):

The Women's Shelter Program of San Luis Obispo County (WSP) has been offering services to DV victims and their families since 1977 and incorporated in 1979. What started as a shelter-only (i.e. housing) program has evolved to providing extensive supportive services required to sustain housing and assistance for those seeking help. The WSP provides services in both English and Spanish to men, women, children, and families. Both prevention and intervention services are available and include a 24-hour emergency safe-house shelter (for women and children only), individual and group counseling, children's services, community outreach and education, legal services including temporary restraining order assistance, resource information and referrals, transitional housing and case management. All services are confidential. The DSS contract specifically funds shelter and counseling services to CalWORKs participants based on a case manager referral. For more information about services offered by the WSP visit their website at [www.womensshelterslo.org](http://www.womensshelterslo.org)

The renewal of these contracts will ensure both shelters will continue to provide confidential services to CalWORKs DV victims and their children that include shelter and supportive services necessary to assist adults in making sound life choices that maximize the health and safety of both themselves and their children. These services support the Department and County goal of ensuring all people in our community enjoy healthy, successful and productive lives, and have access to the basic necessities.

### **OTHER AGENCY INVOLVEMENT/IMPACT**

These contracts were developed in partnership with both the SARP Center and WSP and County Counsel has reviewed and approved the contracts as to legal form and effect.

### **FINANCIAL CONSIDERATIONS**

The total contract amounts for the SARP Center (previously funded as the NCWS) and WSP are \$100,000 and \$75,000 respectively. These contracts are included in the DSS adopted budget for Fiscal Year 2013-2014 and will require no General Fund contribution.

Agency	Adopted FY 12-13	Budgeted FY 13-14	Notes	Sharing Ratios		
				Fed	St	Co
Sexual Assault Recovery and Prevention Center of SLO County (SARP Center)	\$100,000	\$100,000	North County Domestic Violence Emergency Shelter and Counseling Services	100%		
Women's Shelter Program of SLO County (WSP)	\$75,000	\$75,000	SLO Domestic Violence Emergency Shelter and Counseling Services	100%		

## RESULTS

### North County Women's Shelter and Resource Center (NCWS)/Sexual Assault Recovery and Prevention Center of SLO County (SARP Center) – Domestic Violence Intervention and Prevention Counseling and Shelter

#### Fiscal Year 12-13

*As of March 31, 2013, a total of ninety (90) women and children receiving CalWORKs were identified and served at the NCWS/SARP Center. It is anticipated that this number will be higher by June 30, 2013, which is the end of the contract.*

#### **Emergency Shelter Services:**

- NCWS/SARP Center exceeded their performance outcome and provided services that resulted in ninety percent (90%) of the women staying at the two shelters (Atascadero and Paso Robles) improving their emotional stability and obtaining a greater sense of self-worth. *As of March 31, 2013, a total of thirty four (34) CalWORKs identified women stayed at the shelter. A total of thirty two (32) of thirty four (34), or ninety five percent (95%) of women who attended at least four (4) counseling sessions showed improvement in their emotional stability and sense of self-worth.*

*Based on the final quarterly report for FY 2011-2012 and received on July 20, 2012, a total of forty two (42) CalWORKs identified women stayed at the shelter. A total of one hundred percent (100%) who attended at least four (4) counseling sessions showed improvement in their emotional stability and sense of self-worth.*

- NCWS/SARP Center provided services that resulted in sixty-six percent (66%) of families exiting the shelters obtaining safe housing away from the abuser as of March 31, 2013. *A total of twenty nine (29) women left the shelter with nineteen (19) obtaining safe housing. The percentage is lower than the anticipated ninety percent (90%) due to the lack of affordable housing combined with a lack of entry level jobs to pay for housing. In addition, funding sources for support housing have been decreased and therefore are limited.*

*Based on the final quarterly report for FY 2011-2012 and received on July 20, 2012, a total of thirty six (36) women left the shelter with twenty three (23), or sixty four percent (64%) obtaining safe housing away from the abuser.*

#### **Counseling Services:**

*As of March 31, 2013, a total of three hundred ten (310) counseling hours were provided to women and children who were identified as CalWORKs clients. It is anticipated that this number will be higher by June 30, 2013, which is the end of the contract.*

- NCWS/SARP Center exceeded their performance outcome to provide services that resulted in ninety percent (90%) of the women (25-35) staying at the two shelters (Atascadero and Paso Robles) improving

their emotional stability and obtaining a greater sense of self-worth. As of March 31, 2013, a total of thirty four (34) CalWORKs identified women stayed at the shelter. A total of thirty two (32) of thirty four (34), or ninety five percent (95%) of women who attended at least four (4) counseling sessions showed improvement in their emotional stability and sense of self-worth. A total of one hundred twenty six (126) counseling hours were provided.

Based on the final quarterly report for FY 2011-2012 and received on July 20, 2012, a total of forty two (42) CalWORKs identified women stayed at the shelter. A total of one hundred percent (100%) who attended at least four (4) counseling sessions showed improvement in their emotional stability and sense of self-worth. A total of one hundred ninety six (196) counseling hours were provided.

- NCWS/SARP Center exceeded their performance outcome to provide services that resulted in ninety percent (90%) of shelter children old enough to participate in counseling/play therapy exhibiting behavioral improvement and appropriate interaction with others. As of March 31, 2013, a total of fifty six (56) children stayed at the shelter. One hundred percent (100%) of eleven (11) children staying at the shelter long enough to attend at least four (4) counseling session exhibited behavioral improvement. A total of twenty three (23) children were too young to participate in counseling services and twelve (12) did not stay at the shelter long enough to participate in counseling.

Based on the final quarterly report for FY 2011-2012 and received on July 20, 2012, a total of seventy (70) children stayed at the shelter. Of these children, sixteen (16) of seventeen (17), or ninety four percent (94%) of children staying at the shelter long enough to attend at least four (4) counseling session exhibited behavioral improvement. A total of fifty three (53) children were too young to participate in counseling services.

- NCWS/SARP Center met their performance outcome to provide services that resulted in ninety percent (90%) of CalWORKs families participating in the Community Counseling Program demonstrating an increase in emotional stability and a greater sense of self-worth. As of March 31, 2013, a total of twenty four (24) families participated in the Community Counseling Program with twenty one (21), or eighty eight percent (88%), demonstrating increased emotional stability and a greater sense of self-worth. A total of one hundred eighty four (184) community counseling hours were provided.

Based on the final quarterly report for FY 2011-2012 and received on July 20, 2012, a total of thirty six (36) families participated in the Community Counseling Program with thirty four (34), or ninety five percent (95%), demonstrating increased emotional stability and a greater sense of self-worth. A total of four hundred fifty nine (459) community counseling hours were provided.

#### Fiscal Year 13-14

##### **Emergency Shelter Services:**

- Contractor will provide services that result in ninety percent (90%) of the women (25-35) staying at the two shelters improving their emotional stability and obtaining a greater sense of self-worth.
- Contractor will provide services that result in ninety percent (90%) of families (25-35) exiting the shelters obtaining safe housing away from the abuser.

##### **Counseling Services:**

- Contractor will provide services that result in ninety percent (90%) of the women (25-35) staying at the two shelters improving their emotional stability and obtaining a greater sense of self-worth.
- Contractor will provide services that result in ninety percent (90%) of shelter children old enough to participate in counseling/play therapy exhibiting behavioral improvement and appropriate interaction with others.

- Contractor will provide services that result in ninety percent (90%) of CalWORKs families (30-40) participating in the Community Counseling Program demonstrating an increase in emotional stability and a greater sense of self-worth.

### **Women's Shelter Program of SLO (WSP) – Domestic Violence Intervention and Prevention Counseling and Shelter**

*As of March 31, 2013, a total of seventy two (72) women and children receiving CalWORKs were identified and served at the WSP. It is anticipated that this number will be higher by June 30, 2013, which is the end of the contract.*

#### Fiscal Year 12-13

#### **Emergency Shelter Services:**

- WSP provided services that resulted in providing seven hundred and fifty four (754) shelter nights as of March 31, 2013. *This number is slightly below the anticipated performance outcome of 1,020 nights of shelter, however it is anticipated that by the end of the contract on June 30, 2013 this outcome will be met.*

*Based on the final quarterly report for FY 2011-2012 and received on July 20, 2012, a total of one thousand twenty (1,020) nights of shelter were provided.*

- WSP exceeded its performance outcome to provide services that resulted in ninety percent (90%) of CalWORKs Shelter residents who completed the client survey reporting that shelter services improved their sense of safety. *As of March 31, 2013, a total of eleven (11) of eleven (11), or one hundred percent (100%) of participants who completed the client survey reported the shelter improved their sense of safety.*

*Based on the final quarterly report for FY 2011-2012 and received on July 20, 2012, a total of eight (8) of ten (10), or eighty percent (80%) of participants who completed the client survey reported the shelter improved their sense of safety.*

- WSP exceeded its performance outcome to provide services that resulted in ninety percent (90%) of CalWORKs participants who completed the client survey reporting that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.). *As of March 31, 2013, a total of eleven (11) of eleven (11), or one hundred percent (100%) of participants who completed the client survey reported the shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.)*

*Based on the final quarterly report for FY 2011-2012 and received on July 20, 2012, a total of seven (7) of seven (7), or one hundred percent (100%) of participants who completed the client survey reported the shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.).*

#### **Counseling Services:**

- WSP provided services that resulted in providing four hundred ninety seven (497) counseling hours to CalWORKs clients experiencing Domestic Violence as of March 31, 2013. *This number is slightly below the anticipated performance outcome of 500 counseling hours, however it is anticipated that by the end of the contract on June 30, 2013 this outcome will be met. All referrals received from DSS were screened and had access to Domestic Violence services including counseling.*

*Based on the final quarterly report for FY 2011-2012 and received on July 20, 2012, a total of four hundred eighty (480) counseling hours were provided.*

- WSP provided services that resulted in eighty two percent (82%) of CalWORKs participants who completed the client survey reporting that counseling services improved their sense of safety as of March

31, 2013. A total of thirty four (34) of thirty eight (38) CalWORKs participants completed the client survey. This outcome is slightly below the anticipated ninety percent (90%) of counseling services provided improving participant's sense of safety, however it is anticipated that by the end of the contract on June 30, 2013 this outcome will be higher.

Based on the final quarterly report for FY 2011-2012 and received on July 20, 2012, a total of twenty four (24) of twenty four (24), or one hundred percent (100%) of participant's receiving counseling services reported it improving their sense of safety.

- WSP met its performance outcome and provided services that resulted in ninety percent (90%) of CalWORKs participants who completed the client survey reporting satisfaction with counseling services. As of March 31, 2013 a total of thirty five (35) of thirty eight (38) or ninety two percent (92%) of CalWORKs participants who completed the client survey reporting satisfaction with counseling services.
- WSP met its performance outcome and provided services that resulted in ninety percent (90%) of CalWORKs participants who completed the client survey reporting that shelter services were "culturally competent" and respectful (i.e., sexual orientation, disability status, etc.). As of March 31, 2013 a total of thirty six (36) of thirty eight (38) or ninety five percent (95%) of CalWORKs participants who completed the client survey reporting that shelter services were "culturally competent" and respectful (i.e., sexual orientation, disability status, etc.).

#### Fiscal Year 13-14

#### **Emergency Shelter Services:**

- WSP will provide 1,020 nights of shelter.
- Ninety percent (90%) of CalWORKs Shelter residents who complete the client survey will report that shelter services improved their sense of safety.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report that shelter services were "culturally competent" and respectful (i.e., sexual orientation, disability status, etc.).

#### **Counseling Services:**

- WSP will provide 500 counseling and advocacy hours.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report that counseling and advocacy services provided improved their sense of safety.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report satisfaction with counseling and advocacy services.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report that shelter services were "culturally competent" and respectful (i.e., sexual orientation, disability status, etc.).

#### **ATTACHMENTS**

1. Domestic Violence Clerk's File Statement