

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS  
AGENDA ITEM TRANSMITTAL**

<p>(1) DEPARTMENT Behavioral Health</p>	<p>(2) MEETING DATE 9/18/2012</p>	<p>(3) CONTACT/PHONE Kimberly Miramon, Administrative Services Manager 788-2932 Raven Lopez, Accountant 781-4783</p>	
<p>(4) SUBJECT Request to approve a renewal contract (Clerk's File) with Sanford L. Friedlander, M.A., L.P.T., L.M.F.T. for FY 2012-13 in the amount of \$491,886 to provide mental health crisis intervention services.</p>			
<p>(5) RECOMMENDED ACTION  It is recommended that the Board approve and direct the Chairperson to sign the renewal contract with Sanford L. Friedlander, M.A., L.P.T., L.M.F.T. for FY 2012-13 in the amount of \$491,886 to provide mental health crisis intervention services.</p>			
<p>(6) FUNDING SOURCE(S) MHSA, Medi-cal, EPSDT, DSS, Private Insurance</p>	<p>(7) CURRENT YEAR FINANCIAL IMPACT \$491,886</p>	<p>(8) ANNUAL FINANCIAL IMPACT \$491,886</p>	<p>(9) BUDGETED? Yes</p>
<p>(10) AGENDA PLACEMENT { x } Consent    { } Presentation                    { } Hearing (Time Est. _____)    { } Board Business (Time Est. _____)</p>			
<p>(11) EXECUTED DOCUMENTS { } Resolutions    { x } Contracts    { } Ordinances    { } N/A</p>			
<p>(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR)  19001199</p>		<p>(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: N/A { } 4/5th's Vote Required    { x } N/A</p>	
<p>(14) LOCATION MAP  N/A</p>	<p>(15) BUSINESS IMPACT STATEMENT?  No</p>	<p>(16) AGENDA ITEM HISTORY  { } N/A Date <u>August 9, 2011</u></p>	
<p>(17) ADMINISTRATIVE OFFICE REVIEW  Reviewed by Leslie Brown</p>			
<p>(18) SUPERVISOR DISTRICT(S) All Districts -</p>			

# County of San Luis Obispo



TO: Board of Supervisors

FROM: Jeff Hamm, Health Agency Director  
Karen Baylor, Ph.D., LMFT, Behavioral Health Services Administrator

DATE: 9/18/2012

SUBJECT: Request to approve a renewal contract (Clerk's File) with Sanford L. Friedlander, M.A., L.P.T., L.M.F.T. for FY 2012-13 in the amount of \$491,886 to provide mental health crisis intervention services.

## **RECOMMENDATION**

It is recommended that the Board approve and direct the Chairperson to sign the renewal contract with Sanford L. Friedlander, M.A., L.P.T., L.M.F.T. for FY 2012-13 in the amount of \$491,886 to provide mental health crisis intervention services.

## **DISCUSSION**

The County has contracted with Mr. Friedlander to provide mobile crisis intervention services since 1992. Mr. Friedlander (Contractor) currently works full-time and employs eleven part-time crisis responders who are specially trained in crisis intervention services. Contractor ensures crisis interventions services are available 24-hours a day, seven days a week, throughout the County, when a mental health crisis situation occurs. In addition to providing crisis intervention services to the community, the Contractor and his staff provide weekend and after-hours crisis intervention services to individuals at the Juvenile Hall and the County Jail and night and week-end coverage for Social Services-Adult Protective Services cases involving mental impairment. The Contractor also provides training for law enforcement and other first responders in responding to individuals in a mental health crisis.

Crisis intervention services are needed when an individual could be dangerous to self or others, or is exhibiting a grave disability or other mental health crisis. Without these services in the field, most calls received for emergency response would be referred to law enforcement personnel and could result in costly hospitalizations. The Department is not adequately staffed to provide crisis intervention services in the field. The Contractor provides two Crisis Responders to cover all regions of the County. The coverage ensures responsiveness and intervention services are provided as soon as possible. The contract enables the Department to provide mental health services through clinical operations during clinic hours. The Department does provide crisis intervention services for calls received during clinic hours that do not need face-to-face interventions. The Department also handles crisis situations from individuals that come into the clinic.

## **OTHER AGENCY INVOLVEMENT/IMPACT**

County Counsel has approved the contract as to form and legal effect.

## **FINANCIAL CONSIDERATIONS**

The FY 2012-13 Behavioral Health Adopted Budget includes \$491,886 for mobile crisis intervention services, which is \$22,714 less than FY 2011-12. The reduction is due to the removal of Psychiatric Health Facility coverage services, as requested by the contractor. The contract is funded primarily by Mental Health Services Act as noted below. The chart provides more of a detailed breakdown of costs and funding:

**Program Costs/Funding**

<b>Mobile Crisis FY 2012-13</b>			
<b>Program Costs</b>	<b>FY 2010-11 Actual</b>	<b>FY 2011-12 Actual</b>	<b>FY 2012-13 Budgeted</b>
Crisis Intervention Services	430,573	455,886	455,886
Adult Protective Services	36,000	31,493	36,000
Psychiatric Health Facility Coverage*	20,727	22,714	-
Community Services**	27,300	-	-
<b>Total Contract Costs</b>	<b>\$ 514,600</b>	<b>\$ 510,093</b>	<b>\$ 491,886</b>
<b>Funding</b>			
Medi-Cal	204,848	160,726	109,014
EPSDT	33,073	0	92,912
Department of Social Services	36,000	31,493	36,000
Private Insurance	10,764	42,872	11,397
MHSA	209,188	267,480	242,563
Discretionary Realignment and General Fund	20,727	7,522	0
<b>Total Funding</b>	<b>\$ 514,600</b>	<b>\$ 510,093</b>	<b>\$ 491,886</b>
*In FY 2012-13 the Psychiatric Health Facility Coverage was removed from contract			
**In FY 2011-12 Community Services Program moved to Crisis Intervention Services			

**RESULTS**

Mobile Crisis intervention services were identified as one of the most desired services by the Mental Health Services Act public survey. Timely response to mental health crisis can often mitigate the crisis condition being experienced and avoid more intensive mental health services at the Psychiatric Health Facility. Mobile Crisis provides consistent timely responses to all crisis calls. Listed below are the expected results, costs, and performance standards for each program under this contract.

**Crisis Intervention Services** - The basic crisis intervention function is available 24-hours per day to provide immediate face-to-face or telephone contact to members of the community in mental health crisis. Crisis services are also provided to individuals at the Juvenile Service Center and the County Jail. The goal of crisis intervention services is to divert clients from psychiatric hospitalization when appropriate. The actual results for FY 2010-11, FY 2011-12, and the targeted result for FY 2012-13 are presented below.

<b>Crisis Intervention Services</b>	<b>2010-11 Actual</b>	<b>2011-12 Actual</b>	<b>2012-13 Budgeted</b>
Year			
Cost	430,573	455,886	455,886
Service minutes	218,402	223,930	244,906
Number of Contacts	1,371	1,584	1,000
Percent of individuals avoiding hospitalization.	50%	55%	60%

Psychiatric Health Facility (PHF) Coverage			
Year	2010-11 Actual	2011-12 Actual	2012-13 Budgeted
Cost	20,727	22,714	-
Service hours	829	832	-
Two shifts are covered per week (up to 8 hours per shift)	100%	100%	0%
<i>PHF Coverage ending in FY 12-13.</i>			

**Adult Protective Services (APS) After-hours Crisis Coverage** - The service provides night and weekend coverage for Adult Protective Services' cases where older adults become impaired to the point of a crisis in their functioning and living situation, or may have suffered abuse or neglect. It is cost-effective to include these services in this contract for older adults served by or potentially served by the Department of Social Services, rather than for both departments to have to arrange 24-hour crisis coverage.

Adult Protective Services (APS)			
Year	2010-11 Actual	2011-12 Actual	2012-13 Budgeted
Cost	36,000	36,000	36,000
Clients Served	15	12	15
Service Months	12	12	12
Percent of face-to-face responses to non-medical emergency APS referrals	100%	100%	100%

The contract with Mr. Friedlander to provide mobile crisis intervention services will continue to help achieve the County's vision of a Safe and Healthy Community.

**ATTACHMENTS**

1. Attachment 1 - Clerk's Filed Statement