

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS
AGENDA ITEM TRANSMITTAL**

<p>(1) DEPARTMENT Health Agency - Behavioral Health</p>	<p>(2) MEETING DATE 8/21/2012</p>	<p>(3) CONTACT/PHONE Kimberly Miramon, Administrative Services Manager 788-2932 Raven Lopez, Accountant 781-4783</p>	
<p>(4) SUBJECT Request to approve the renewal contract (Clerk's File) for FY 2012-13 with Silvia Ortiz, Ph.D. to continue to provide bilingual, bicultural mental health services in the amount of \$136,200.</p>			
<p>(5) RECOMMENDED ACTION It is recommended that the Board approve the renewal contract for FY 2012-13 with Silvia Ortiz, Ph.D. to continue to provide bilingual, bicultural mental health services in the amount of \$136,200.</p>			
<p>(6) FUNDING SOURCE(S) MHSA</p>	<p>(7) CURRENT YEAR FINANCIAL IMPACT \$136,200</p>	<p>(8) ANNUAL FINANCIAL IMPACT \$136,200</p>	<p>(9) BUDGETED? Yes</p>
<p>(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. _____) <input type="checkbox"/> Board Business (Time Est. _____)</p>			
<p>(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A</p>			
<p>(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) 19001189</p>		<p>(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: <input type="checkbox"/> 4/5th's Vote Required <input checked="" type="checkbox"/> N/A</p>	
<p>(14) LOCATION MAP N/A</p>	<p>(15) BUSINESS IMPACT STATEMENT? No</p>	<p>(16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date <u>8/2/2011</u></p>	
<p>(17) ADMINISTRATIVE OFFICE REVIEW Reviewed by Leslie Brown</p>			
<p>(18) SUPERVISOR DISTRICT(S) All Districts -</p>			

County of San Luis Obispo



TO: Board of Supervisors

FROM: Jeff Hamm, Health Agency Director
Karen Baylor, Ph.D., LMFT, Behavioral Health Services Administrator

DATE: 8/21/2012

SUBJECT: Request to approve the renewal contract (Clerk's File) for FY 2012-13 with Silvia Ortiz, Ph.D. to continue to provide bilingual, bicultural mental health services in the amount of \$136,200.

RECOMMENDATION

It is recommended that the Board approve the renewal contract for FY 2012-13 with Silvia Ortiz, Ph.D. to continue to provide bilingual, bicultural mental health services in the amount of \$136,200.

DISCUSSION

The Mental Health Services Act (MHSA) was enacted into law January 1, 2005 following the passage of Proposition 63 in November 2004, which provided a 1% tax on adjusted annual income over \$1,000,000. The MHSA is dedicated to transforming the public mental health system and seeks to reduce the long-term adverse impact from untreated serious mental illness. MHSA funds are divided into five distinct components: Community Services and Supports (CSS), Prevention and Early Intervention (PEI), Capital Facilities and Technology, Workforce Education and Training (WET), and Innovation.

As required by the Mental Health Services Act, the local CSS, PEI, and WET Community Planning (Stakeholder) Teams were responsible for guiding the planning process, analyzing community input, and selecting projects in accordance with community priorities. Recommendations made by the MHSA Community Planning Teams include the CSS Latino Therapy Services Program, PEI Latino Outreach and Engagement, and WET Cultural Competency Programs. During the MHSA Stakeholder processes for CSS, PEI, and WET, only Dr. Ortiz submitted a proposal and demonstrated capacity to provide bilingual, bicultural services to facilitate clinical operations of a Latino services program and provide outreach and training to underserved communities. The Board granted an exception to the competitive request for proposal process with Dr. Ortiz's original contract. Dr. Silvia Ortiz continues to demonstrate her exceptional ability to provide bilingual, bicultural clinical expertise, as well as providing Latino outreach services in our community to targeted populations. Dr. Ortiz has partnered with the County for eight years and her critical guidance and leadership has been instrumental to the success of the Latino program. Approval of the contract will extend services provided by Dr. Silvia Ortiz in these program areas (as detailed below) through June 30, 2013.

Consulting Services for the Latino Therapy Services Program

This program provides culturally appropriate treatment services offered in community settings. Treatment services are offered at schools, churches, and other natural gathering areas, and efforts are made to build a bridge from the neighborhood into the clinic setting for additional services. Both individual and group therapy are provided. Contractor services include but are not limited to:

- Planning and coordination of targeted mental health treatment service to the Latino population and collaboration with other agencies in the community.
- Act as lead coordinator for the multidisciplinary team assigned to Latino Therapy Services Program (LTSP) and

assure compliance with San Luis Obispo Behavioral Health Department and Mental Health Services Act Policies and Procedures.

- Provide in-service training to Behavioral Health staff regarding mental health treatment services within the Latino population.

Latino Outreach and Engagement

This program provides targeted outreach to populations in underserved Latino communities, particularly to identified pockets of poverty in the north and south areas of the county and rural residents in Shandon, San Miguel, Oceano, and Nipomo, and limited English speakers. Contractor services include but are not limited to:

- Provide outreach services in the north and south county areas, which have the largest low-aculturated Latino populations and disparate access to mental health awareness information, prevention activities, and services.
- Activities include grassroots outreach to all age groups and genders that emphasizes awareness and education about mental illness, wellness and health living skills, protective and risk factors, increase awareness of signs and symptoms of mental illness, decrease stigma, and highlight the availability of services.

Cultural Competency

As part of the County's required Cultural Competency plan, the contractor will be responsible for the implementation of one community training that will focus on the diverse needs of unserved and underserved cultures. The contractor will also act as the Chairperson for the Cultural Competence Committee.

OTHER AGENCY INVOLVEMENT/IMPACT

County Counsel has approved the contract as to form and legal effect.

FINANCIAL CONSIDERATIONS

In FY 2012-13, funding for these programs is drawn from the MHSAs Trust fund in the amount of \$136,200 and is \$9,000 less than the FY 2011-12 contracted amount. The reduction in the contract amount is due to a modification of services in the Latino Outreach and Engagement and the Cultural Competency programs that is more in-line with desired program outcomes. The contract is fully funded with MHSAs funds and has no effect on the adopted level of General Fund Support for the Health Agency.

RESULTS

As noted below, service levels and performance measures are tracked against budgeted targets for each program. Behavioral Health operational and administrative staff meets quarterly with contractor staff to review results against budgeted targets. Program targets are set at a minimum acceptable level as negotiated with the contractor with the overall purpose of providing the best possible service to our clients. In all cases, the objective is to strive for the best possible outcomes which promote the County's vision of having a safe, healthy and livable community.

Behavioral Health Services is meeting a major goal of its MHSAs programs by continuing the expanded awareness and availability of culturally sensitive, community-based services to limited English speaking individuals. During FY 2011-12, Dr. Ortiz met the anticipated targeted outcomes as it relates to the numbers, but more importantly, Dr. Ortiz made a substantial impact to the clients she either provided direct services to or assisted County staff with providing culturally appropriate services. As noted with the client surveys, the clients, who may not have been comfortable seeking services previously, have reported that these services were helpful in addressing their mental health needs and improved their ability to apply coping skills to improve their resiliency and recovery when faced with mental health issues.

Below are the expected performance results for FY 2011-12 and target results for FY 2012-13:

Consultation for Latino Therapy Services

Consultation for Latino Therapy Services		
Year	2011-12 Actual	2012-13 Budgeted
Service Hours	1,191	1,152
Percent of clients served will be primary Spanish speaking Latino individuals.	92%	80%
Percent of clients report services were helpful in addressing their mental health needs.	100%	85%
Percent of clients upon program completion will demonstrate improved coping skills to improve resiliency and recovery.	98%	85%

Latino Outreach and Engagement

Latino Outreach and Engagement		
Year	2011-12 Actual	2012-13 Budgeted
Contacts	1,200	500
Percent of contacts will report increased knowledge of risk and protective factors to mental health issues.	100%	80%
Percent of contacts will have increased knowledge of community services and supports related to mental health issues.	100%	80%

Cultural Competency

Cultural Competency		
Year	2011-12 Actual	2012-13 Budgeted
Trainings	5	1
Attendees (225)	730	225
Newsletters (3)	2	-
Percent of cultural competency training attendee will be more aware of and more prepared to provide culturally appropriate services.	90%	90%
*FY 12/13 newsletter removed from contract		

ATTACHMENTS

1. Attachment 1 - Clerk's Filed Statement