

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS  
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Social Services	(2) MEETING DATE 6/19/2012	(3) CONTACT/PHONE Trish Avery Caldwell (805) 781-1831	
(4) SUBJECT Request to approve a renewal service contract (Clerk's File) for Direct Family Services and Parent Education with Community Action Partnership of San Luis Obispo County, Inc., for Fiscal Year 2012-2013 in the amount of \$392,967.			
(5) RECOMMENDED ACTION It is recommended that your Board approve, and direct the Chairperson to sign, the renewal service contract with Community Action Partnership of San Luis Obispo County, Inc., for Direct Family Services and Parent Education in the amount of \$392,967 for FY 2012-2013.			
(6) FUNDING SOURCE(S) n/a	(7) CURRENT YEAR FINANCIAL IMPACT \$392,967	(8) ANNUAL FINANCIAL IMPACT \$392,967	(9) BUDGETED? Yes
(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. _____) <input type="checkbox"/> Board Business (Time Est. _____)			
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A		(12) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: n/a <input type="checkbox"/> 4/5th's Vote Required <input checked="" type="checkbox"/> N/A	
(13) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) 19001144		(14) W-9 <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes	
(15) LOCATION MAP N/A	(16) BUSINESS IMPACT STATEMENT? No	(17) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date <u>June 21, 2011</u> Approval _____	
(18) ADMINISTRATIVE OFFICE REVIEW  Emily Jackson			
(19) SUPERVISOR DISTRICT(S) All Districts -			

# County of San Luis Obispo



TO: Board of Supervisors

FROM: Social Services/Trish Avery Caldwell  
(805) 781-1831

DATE: 6/19/2012

SUBJECT: Request to approve a renewal service contract for Direct Family Services and Parent Education with Community Action Partnership of San Luis Obispo County, Inc., for Fiscal Year 2012-2013 in the amount of \$392,967.

## **RECOMMENDATION**

It is recommended that your Board approve, and direct the Chairperson to sign, the renewal service contract with Community Action Partnership of San Luis Obispo County, Inc., for Direct Family Services and Parent Education in the amount of \$392,967 for FY 2012-2013.

## **DISCUSSION**

The Community Action Partnership of San Luis Obispo County, Inc. (CAPSLO), previously known as Economic Opportunity Commission of San Luis Obispo County, Inc. (EOC), a private nonprofit, began providing services in San Luis Obispo County in 1965 and offers many services for low-income individuals and families. Services offered include child care, homeless case management, shelter and food, home energy services, adult day care for the elderly or disabled, emergency intervention services, and many other services focused on eliminating the causes of poverty. Specifically, supportive services like Direct Family Services aim at improving the quality of life for young parents and families. Together, CAPSLO and the Department of Social Services (DSS) strive to improve the lives of people in the community and provide services that meet federal/state program mandates.

Direct Family Services and Parent Education is a DSS countywide voluntary child abuse prevention program that provides family support services to assist in maintaining child safety and family stability. Child Welfare Services (CWS) staff uses the Structured Decision Making® (SDM) Hotline Screening Tool to assess and determine the family's risk level for abuse. The SDM Hotline Screening Tool provides CWS staff with a simple, objective, and reliable tool with which to make the best possible decisions for individual cases. Based on the assessment if the family is at low risk for abuse the CWS Social Worker (SW) refers families who may be struggling to meet their family's basic needs to CAPSLO. To ensure families obtain the appropriate services, a Family Advocate works with the family to evaluate their needs and create a family case plan. Based on the individual family needs and plan, services are provided such as in-home parent education, assistance with food, household items, infant and toddler clothing, beds or cribs for children, cleaning and hygiene products, utilities,

and appliances, as well as assistance with referrals to other community and county programs. In some cases the family has an active CalWORKs case and CWS and CalWORKs services are linked to best benefit the participant. Every year over two hundred (200) families receive services that help keep their family safe and together.

Approval of this renewal contract will ensure CAPSLO will continue to provide CWS, CalWORKs and other low-income participants with opportunities to realize long-term achievement and outcomes. These services support both welfare reform goals and the outcomes of Assembly Bill 636 (AB 636), the Child Welfare System Improvement and Accountability Act (better known as the System Improvement Plan or SIP), which focuses on continuous improvement, interagency partnerships, community involvement and public reporting outcomes. These services support the Department and County goal of ensuring all people in our community enjoy healthy, successful and productive lives, and have access to the basic necessities.

**OTHER AGENCY INVOLVEMENT/IMPACT**

This contract was developed in partnership with CAPSLO and County Counsel has reviewed and approved the contract as to legal form and effect.

**FINANCIAL CONSIDERATIONS**

The total contract amount for Direct Family Services is \$392,967 and is included in the Department of Social Services adopted budget for FY 2012-2013 and will require no additional General Fund contribution.

Agency	Actual FY 10-11	Budget FY 11-12	Budget FY 12-13	Notes	Sharing Ratios		
					Fed	St	Co
CAPSLO	\$392,967	\$392,967	\$392,967	Direct Family Services	50%	41%	9%

**RESULTS**

Fiscal Year 11-12

*An estimated two hundred eighty seven (287) participants were served during the contract year.*

CAPSLO met its performance outcome to provide services that resulted in assessing the basic needs of one hundred percent (100%) of families who were referred by Child Welfare Services (CWS) and accepted services and assisting them in meeting their basic needs through Direct Services and Referral Coordination.

CAPSLO met its performance outcome to provide services that resulted in improved parenting skills in eighty-five percent (85%) of participants who completed Parent Education sessions as demonstrated by pre- and post- parenting skills assessments. *As of March 31, 2012, ninety five percent (95%), or one hundred fifteen (115) of one hundred twenty two (122) participants demonstrated improved parenting skills.*

CAPSLO met its performance outcome to provide services that resulted in ninety percent (90%) of

participants being satisfied with service(s) received based on a Client Satisfaction Survey. *As of March 31, 2012 a total of one hundred forty nine (149) surveys were returned by participants and one hundred forty four (144), or ninety seven percent (97%) indicated satisfaction with the services they received.*

### Fiscal Year 12-13

CAPSLO will assess basic needs of one hundred percent (100%) of families who are referred by Child Welfare Services (CWS) and accept services and assist them in meeting their basic needs through Direct Services and Referral Coordination.

CAPSLO will provide services that result in improved parenting skills in eighty-five percent (85%) of participants who complete Parent Education sessions as demonstrated by pre- and post- parenting skills assessments.

CAPSLO will administer Client Satisfaction Surveys that results in ninety percent (90%) of participants indicating satisfaction with service(s) received.

### **ATTACHMENTS**

1. Clerk's File