

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Social Services	(2) MEETING DATE 6/19/2012	(3) CONTACT/PHONE Trish Avery Caldwell (805) 781-1831	
(4) SUBJECT Request to approve two renewal service contracts (Clerk's File) for Domestic Violence Services with 1) North County Women's Shelter and Resource Center (NCWS) and 2) Women's Shelter Program of San Luis Obispo County (WSP) for Fiscal year 2012-2013 in the amounts of \$100,000 and \$75,000 respectively.			
(5) RECOMMENDED ACTION 1. It is recommended that your Board approve, and direct the Chairperson to sign, a renewal service contract with North County Women's Shelter and Resource Center (NCWS) for Domestic Violence Services for Fiscal Year 2012-2013 in the amount of \$100,000. 2. It is recommended that your Board approve, and direct the Chairperson to sign, a renewal service contract with the Women's Shelter Program of San Luis Obispo County (WSP) for Domestic Violence Services for Fiscal Year 2012-2013 in the amount of \$75,000.			
(6) FUNDING SOURCE(S) 100% Federal	(7) CURRENT YEAR FINANCIAL IMPACT NCWS \$100,000 WSP \$ 75,000 Total: \$175,000	(8) ANNUAL FINANCIAL IMPACT NCWS \$100,000 WSP \$ 75,000 Total: \$175,000	(9) BUDGETED? Yes
(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. _____) <input type="checkbox"/> Board Business (Time Est. _____)			
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input checked="" type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input type="checkbox"/> N/A		(12) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: N/A <input type="checkbox"/> 4/5th's Vote Required <input checked="" type="checkbox"/> N/A	
(13) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) NCWS #19001151 WSP #19001152		(14) W-9 <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes	
(15) LOCATION MAP N/A	(16) BUSINESS IMPACT STATEMENT? N/A	(17) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date <u>June 21, 2011</u> Approval _____	
(18) ADMINISTRATIVE OFFICE REVIEW Emily Jackson			
(19) SUPERVISOR DISTRICT(S) All Districts -			

County of San Luis Obispo



TO: Board of Supervisors

FROM: Social Services/Trish Avery Caldwell
(805) 781-1831

DATE: 6/19/2012

SUBJECT: Request to approve two renewal service contracts for Domestic Violence Services with 1) North County Women's Shelter and Resource Center (NCWS) and 2) Women's Shelter Program of San Luis Obispo County (WSP) for Fiscal year 2012-2013 in the amounts of \$100,000 and \$75,000 respectively.

RECOMMENDATION

1. It is recommended that your Board approve, and direct the Chairperson to sign, a renewal service contract with North County Women's Shelter and Resource Center (NCWS) for Domestic Violence Services for Fiscal Year 2012-2013 in the amount of \$100,000.
2. It is recommended that your Board approve, and direct the Chairperson to sign, a renewal service contract with the Women's Shelter Program of San Luis Obispo County (WSP) for Domestic Violence Services for Fiscal Year 2012-2013 in the amount of \$75,000.

DISCUSSION

In 1997 our federal/state public assistance program was drastically changed to focus on minimizing "welfare dependency" by increasing the number of working adults through expanded training and supportive services opportunities, and by giving states greater flexibility in the design and implementation of programs. The new Federal program was named Temporary Assistance for Needy Families (TANF) and allowed States to offer unique programs based on individual state demographics. The California program, California Work Opportunity and Responsibility to Kids (CalWORKs), includes detailed requirements and funding for supportive services to help families move into employment and be successful in the workforce.

Specifically, domestic violence (DV) services must be available to CalWORKs participants to assist them in overcoming barriers to employment and moving them toward self-sufficiency. The studies covering the prevalence of domestic violence among women receiving CalWORKs varies with estimates ranging as low as thirty percent (30%) and as high as eighty percent [80% (National Center for Children in Poverty www.researchforum.org, 2011)]. Many in the field of DV services believe that findings are varied due to the lack of an accepted universal typology for categorizing and measuring abuse, and also extensive underreporting by victims. Locally, it is estimated that seventy-five percent (75%) of CalWORKs participants have experienced some level of domestic abuse in their adult life.

North County Women's Shelter and Resource Center (NCWS):

The North County Women's Shelter and Resource Center (NCWS), a non-profit corporation, has been providing domestic violence services in the North Region of our county since 1985. The NCWS provides services in both English and Spanish to men, women, children and families who are experiencing DV. Programs and services offered are confidential and include counseling for women, teens and children (over 4 years of age), assistance obtaining temporary restraining orders, help obtaining housing, child care, two 24-hour emergency shelters (for women and children only), support groups, parenting classes, resource information and referrals, community education and training, and case management.

In addition, the NCWS provides therapists for an in-school counseling program for elementary, middle school, and high school age children attending schools in Atascadero, Templeton, Paso Robles, and San Miguel. School counseling provides children who witness abuse at home, or teens who encounter dating violence, with a safe encouraging space in which to share their stories with a trained, qualified therapist. The NCWS is the only DV service provider in the north and north coastal regions of San Luis Obispo County. The Department of Social Services (DSS) contract specifically funds shelter and counseling services for CalWORKs participants based on a case manager referral process. For more information about services offered by the NCWS visit their website at www.northcountywomenshelter.org.

Women's Shelter Program of San Luis Obispo County (WSP):

The Women's Shelter Program of San Luis Obispo County (WSP) has been offering services to DV victims and their families since 1977 and incorporated in 1979. What started as a shelter-only (i.e. housing) program has evolved to providing extensive supportive services required to sustain housing and assistance in obtaining financial and emotional support for those seeking help. The WSP provides services in both English and Spanish to men, women, children, and families. Both prevention and intervention services are available and include a 24-hour emergency safe-house shelter (for women and children only), individual and group counseling, children's services, community outreach and education, legal services including temporary restraining order assistance, resource information and referrals, transitional housing and case management. All services are confidential. The DSS contract specifically funds shelter and counseling services to CalWORKs participants based on a case manager referral. For more information about services offered by the WSP visit their website at www.womensshelterslo.org.

The renewal of these contracts will ensure both shelters will continue to provide confidential services to CalWORKs DV victims and their children that include shelter and supportive services necessary to assist adults in making sound life choices that maximize the health and safety of both themselves and their children. These services support the Department and County goal of ensuring all people in our community enjoy healthy, successful and productive lives, and have access to the basic necessities.

OTHER AGENCY INVOLVEMENT/IMPACT

These contracts were developed in partnership with both the NCWS and WSP and County Counsel has reviewed and approved the contracts as to legal form and effect.

FINANCIAL CONSIDERATIONS

The total contract amounts for the NCWS and WSP are \$100,000 and \$75,000 respectively. These contracts are included in the DSS adopted budget for Fiscal Year 2012-2013 and will require no General Fund contribution.

Agency	Adopted FY 11-12	Budgeted FY 12-13	Notes	Sharing Ratios		
				Fed	St	Co
North County Women's Shelter and Resource Center (NCWS)	\$100,000	\$100,000	North County Domestic Violence Emergency Shelter and Counseling Services	100%		
Women's Shelter Program of SLO County (WSP)	\$75,000	\$75,000	SLO Domestic Violence Emergency Shelter and Counseling Services	100%		

RESULTS

North County Women's Shelter and Resource Center (NCWS) – Domestic Violence Intervention and Prevention Counseling and Shelter

Fiscal Year 11-12

A total of eighty eight (88) women and children receiving CalWORKs were identified and served at the NCWS shelter.

Emergency Shelter Services:

- NCWS met their performance outcome and provided services that resulted in ninety percent (90%) of the women staying at the two shelters (Atascadero and Paso Robles) improving their emotional stability and obtaining a greater sense of self-worth. *An estimated thirteen (13) of thirty three (33) women attended at least four (4) counseling sessions and 100% showed improvement in their emotional stability and sense of self-worth.*
- NCWS provided services that resulted in fifty four percent (54%) of families exiting the shelters obtaining safe housing away from the abuser. *A total of twenty four (24) women have left the shelter with thirteen (13) obtaining safe housing. The percentage is lower than the anticipated ninety percent (90%) due to the lack of affordable housing combined with a lack of entry level jobs to pay for housing. In addition, funding sources for support housing have been decreased and therefore are limited.*

Counseling Services:

A total of four hundred thirty one (431) counseling hours were provided to women and children who were identified as CalWORKs clients.

- NCWS exceeded their performance outcome to provide services that resulted in ninety percent (90%) of the women (25-35) staying at the two shelters (Atascadero and Paso Robles)

improving their emotional stability and obtaining a greater sense of self-worth. *One hundred percent (100%) of twenty seven (27) CalWORKs women staying at the shelter long enough to attend at least four (4) counseling session reported improved emotional stability and obtaining a greater sense of self-worth.*

- NCWS exceeded their performance outcome to provide services that resulted in ninety percent (90%) of shelter children old enough to participate in counseling/play therapy exhibiting behavioral improvement and appropriate interaction with others. *A total of fifty five (55) children stayed at the shelter. One hundred percent (100%) of (9) children staying at the shelter long enough to attend at least four (4) counseling session exhibited behavioral improvement. A total of forty one (41) children were too young to participate in counseling services and five (5) did not stay at the shelter long enough to participate in counseling.*
- NCWS met their performance outcome to provide services that resulted in ninety percent (90%) of CalWORKs families participating in the Community Counseling Program demonstrating an increase in emotional stability and a greater sense of self-worth. *A total of thirty three (33) families participated in the Community Counseling program with ninety-five percent (95%) demonstrating increased emotional stability and a greater sense of self-worth.*

Fiscal Year 12-13

Emergency Shelter Services:

- Contractor will provide services that result in ninety percent (90%) of the women (25-35) staying at the two shelters improving their emotional stability and obtaining a greater sense of self-worth.
- Contractor will provide services that result in ninety percent (90%) of families (25-35) exiting the shelters obtaining safe housing away from the abuser.

Counseling Services:

- Contractor will provide services that result in ninety percent (90%) of the women (25-35) staying at the two shelters improving their emotional stability and obtaining a greater sense of self-worth.
- Contractor will provide services that result in ninety percent (90%) of shelter children old enough to participate in counseling/play therapy exhibiting behavioral improvement and appropriate interaction with others.
- Contractor will provide services that result in ninety percent (90%) of CalWORKs families (30-40) participating in the Community Counseling Program demonstrating an increase in emotional stability and a greater sense of self-worth.

Women's Shelter Program of SLO (WSP) – Domestic Violence Intervention and Prevention Counseling and Shelter

A total of thirty seven (37) women and children receiving CalWORKs were identified and served at the WSP.

Fiscal Year 11-12

Emergency Shelter Services:

- WSP met its performance goal and provided 1,020 nights of shelter.
- WSP provided services that resulted in eighty percent (80%) of CalWORKs Shelter residents who completed the client survey reporting that shelter services improved their sense of safety. *The percentage is lower than the anticipated ninety percent (90%) and the WSP has committed to administering the survey more frequently to increase accuracy of this outcome.*
- WSP met its performance outcome to provide services that resulted in ninety percent (90%) of CalWORKs participants who completed the client survey reporting that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.).

Counseling Services:

- WSP provided services that resulted in an estimated three hundred fifty six (356) counseling hours being provided to CalWORKs clients experiencing Domestic Violence as of March 31, 2012. *Though this number will be slightly higher by the end of the FY, the number of Counseling Services will probably still be lower than the estimated four hundred and eighty (480) hours anticipated would be utilized. The reason for this may be attributed to the difficulty in identifying CalWORKs participants. Referrals received from the DSS are easy to identify, however, CalWORKs clients that come through other referrals may not self-identify and therefore counseling hours provided would not be included in this number. All referrals received from DSS were screened and had access to Domestic Violence services including counseling.*

In FY 2010-2011 a total of four hundred forty nine (449) counseling hours were documented.

- WSP met its performance outcome and provided services that resulted in ninety percent (90%) of CalWORKs participants who completed the client survey reporting that counseling services provided improved their sense of safety.
- WSP met its performance outcome and provided services that resulted in ninety percent (90%) of CalWORKs participants who completed the client survey reporting satisfaction with counseling services.

- WSP met its performance outcome and provided services that resulted in ninety percent (90%) of CalWORKs participants who completed the client survey reporting that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.).

Fiscal Year 12-13

Emergency Shelter Services:

- WSP will provide 1,020 nights of shelter.
- Ninety percent (90%) of CalWORKs Shelter residents who complete the client survey will report that shelter services improved their sense of safety.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.).

Counseling and Advocacy Services:

- WSP will provide 500 counseling and advocacy hours.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report that counseling and advocacy services provided improved their sense of safety.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report satisfaction with counseling and advocacy services.
- Ninety percent (90%) of CalWORKs participants who complete the client survey will report that shelter services were “culturally competent” and respectful (i.e., sexual orientation, disability status, etc.).

ATTACHMENT

1. Clerk’s File